



# **Manufacturing Excellence – Lean & Digitalization**

# Training Agenda

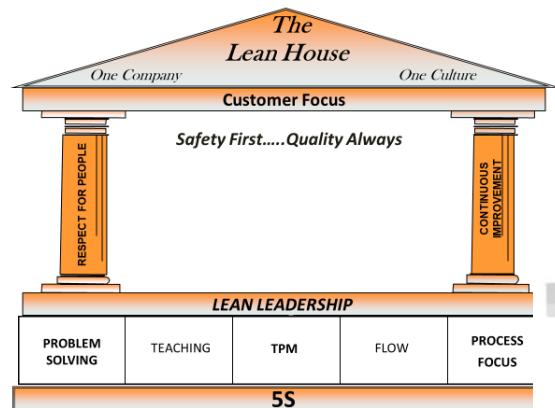
1. What is ManEx - Lean
2. Why ManEx
3. Main principles (Type of Waste)
4. What is digitalization
5. Link between digital and lean
6. How to generate use cases



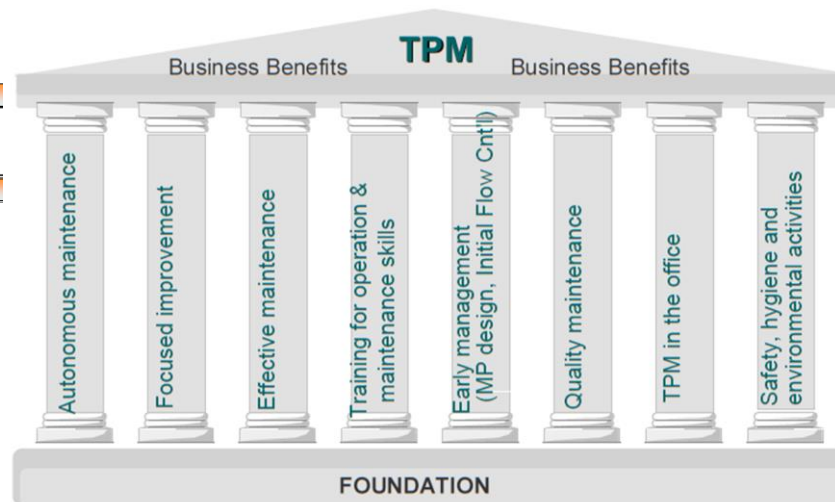
# What is Manufacturing Excellence

## What is ManEX

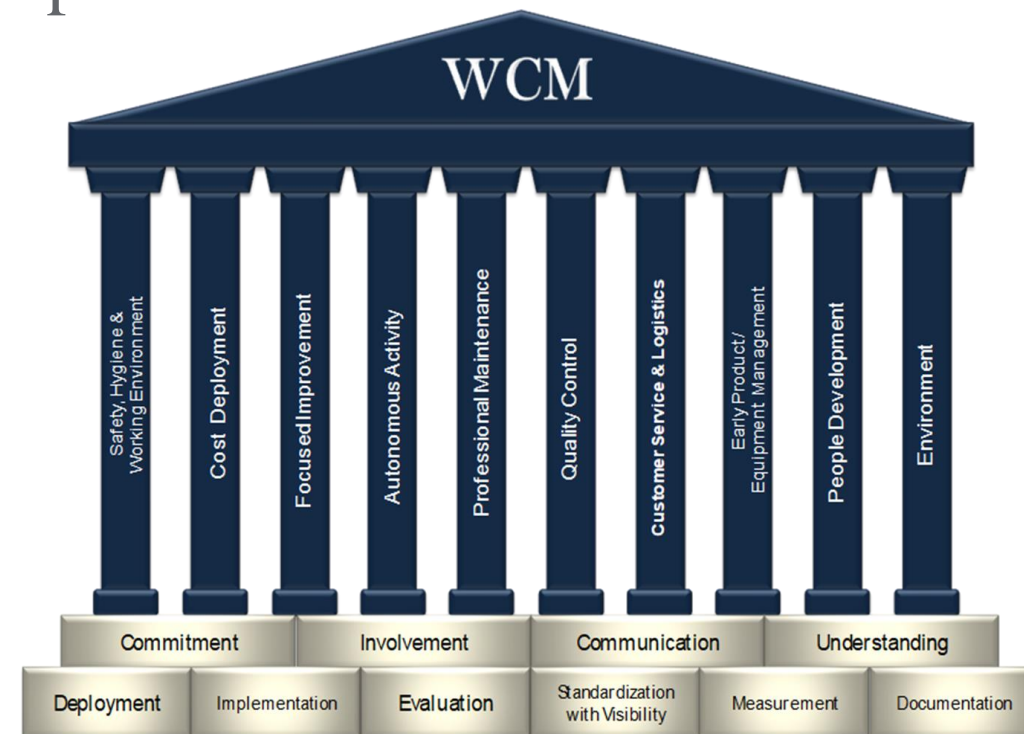
Manufacturing Excellence Systems “lean, TPM & WCM” is a systematic approach to eliminate the non-value added activities (wastes) by flowing the product at the pull of the customer for pursuit of perfection



*Lean*



*Total Productive Management*



*World Class Manufacturing*

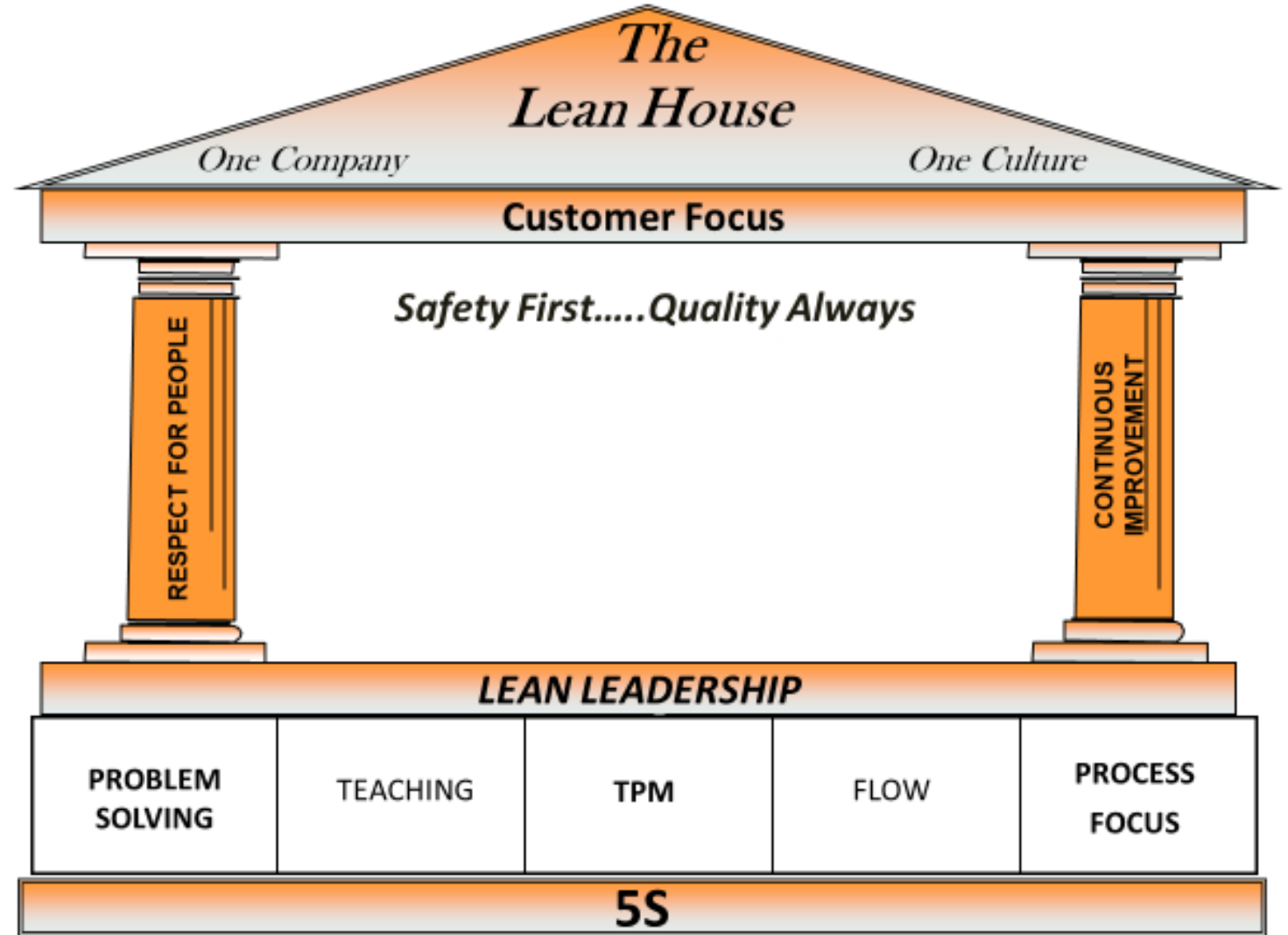


# What is Manufacturing Excellence

## Lean

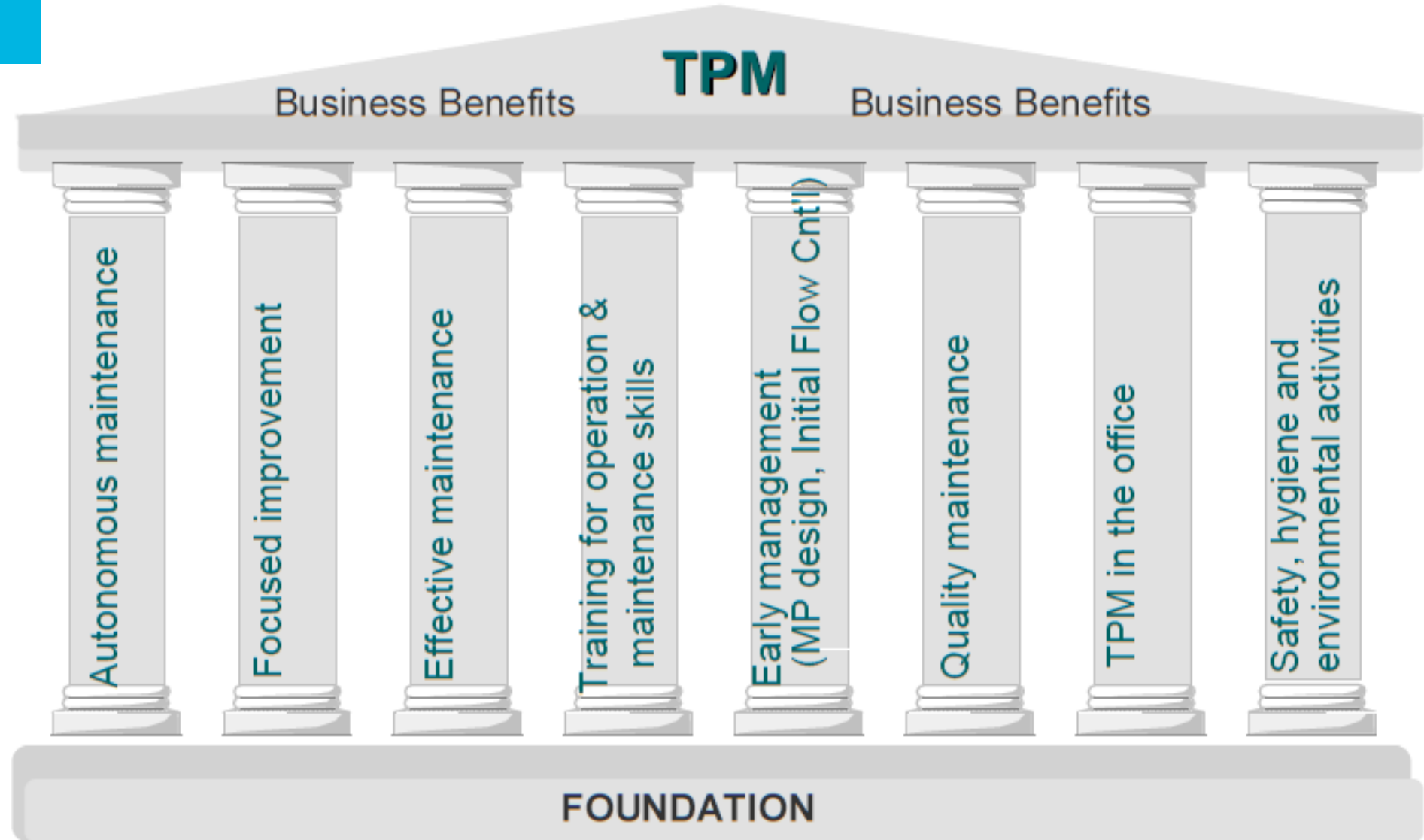
Very simply, LEAN is producing and delivering what the customer needs, when it is needed, with the highest quality and the lowest total cost.

To do that, all processes (manufacturing or administrative) must be linked from the final customer back to the supplier and all non-value added activity must be eliminated.



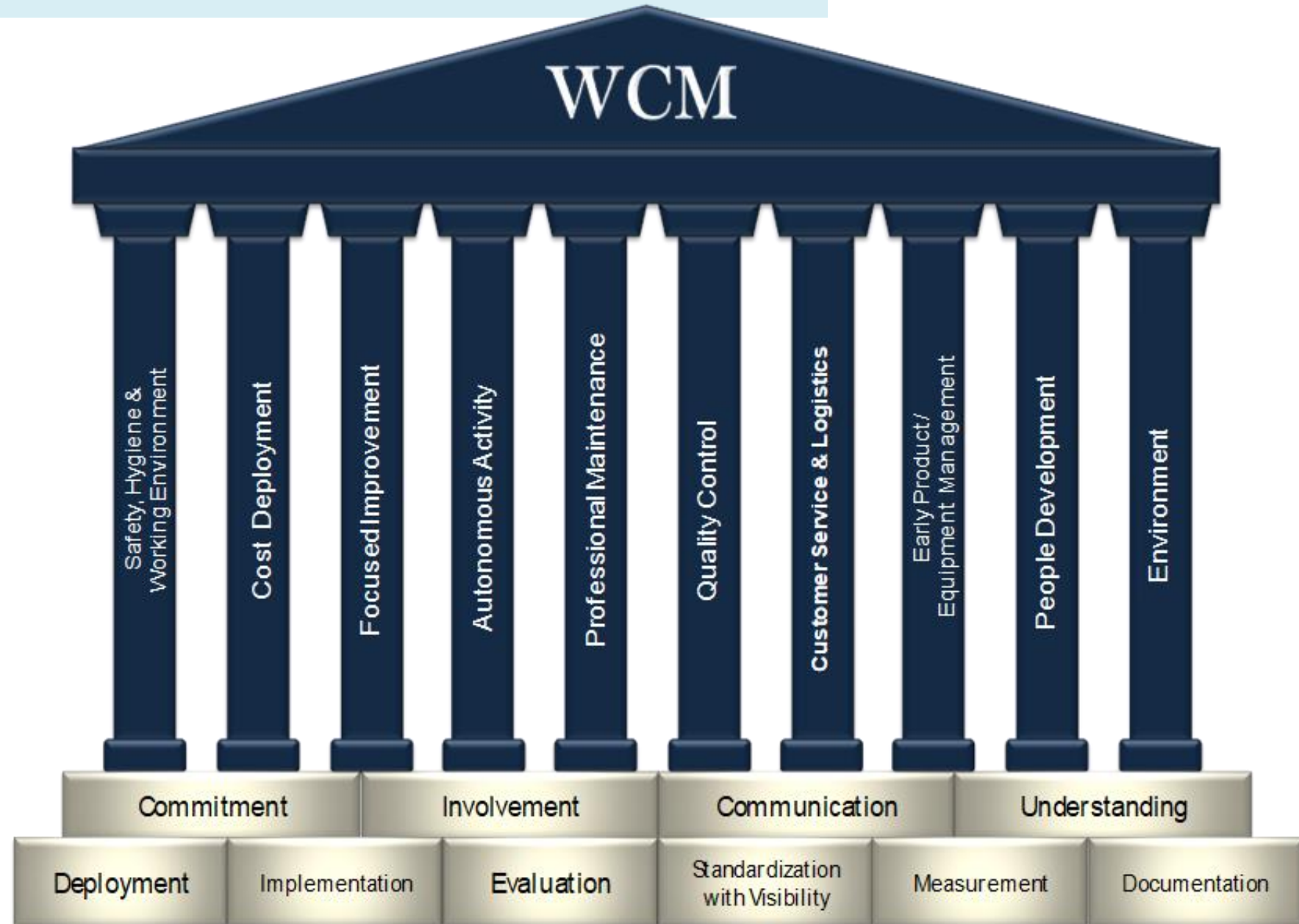
# Manufacturing Excellence – Example

TPM



# Manufacturing Excellence – Example

WCM





# Why ManEx?

## Four Main Goals

- Improve Quality
- Eliminate waste
- Reduce lead time
- Reduce total costs

## Founded On

- Continuous Improvement
- Respect for People

## What Should we Have:

- Well communicated Standard
- System for following up with clear accountability communicated
- Don't judge Don't blame



# Main Principles

## Value

Value represents  
Anything that the  
Customer is willing  
to pay for.

## Types of Activities

- Value Added
- Non-Value Added
- Non-Value Added Required

## Type of Wastes

1. Over production
2. Inventory
3. Motion
4. Waiting (time)
5. Defects
6. Transportation
7. Over processing
8. Waste of talent





# What is Manufacturing Excellence

## What is ManEX

Manufacturing Excellence Systems “lean, TPM & WCM” is a systematic approach to eliminate the non-value added activities (wastes) by flowing the product at the pull of the customer for pursuit of perfection



# Digitalization

Bring simplicity, speed and scale to our customers' digital transformation initiatives with software that helps them to better operate, analyze and optimize their business processes.

GE Digital. Putting industrial data to work.



Beginning with \$1 billion + in annual software revenue



+300 Unique Asset Digital Twin Blueprints



21,000+ existing global industrial customers



40% of the world's electricity managed by our Digital Energy portfolio

# GE Digital in GE



## GE Power

Equipping 90% of transmission utilities worldwide



## GE Renewable Energy

Installed 400+ GW capacity globally



## GE Aviation

Powering two-thirds of commercial aircraft departures\*



## GE Healthcare

17,000+ babies born every day with the help of our equipment



## GE Digital

More than 30 years' experience delivering industrial software and services for more than 21,000 customers including GE businesses and four key external markets:

### Grid

40% of the world's electricity is managed by our software – from generation to transmission & distribution.

### Manufacturing

40% of Fortune 500 companies – including automotive; CPG/F&B and water utilities.

### Power Generation

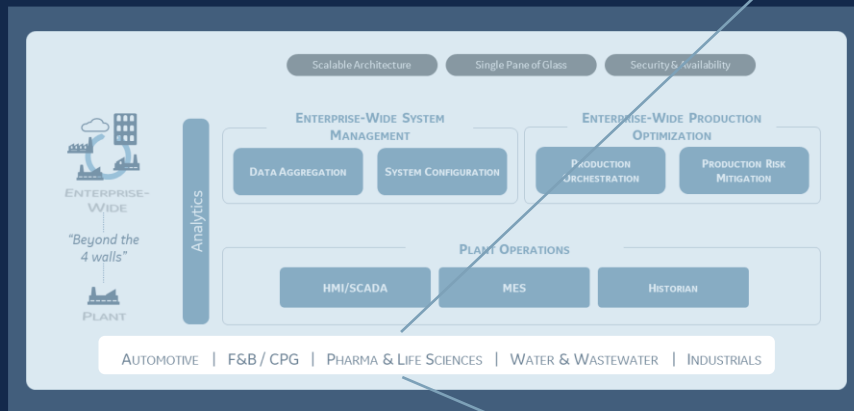
More than 950 plants in 75 countries use our Asset and Operations Performance Management software.

### Oil and Gas, Chemical Manufacturing

Four of the top five supermajors in O&G rely on our Asset Performance Management solutions.

\*Including CFM International, a 50-50 joint venture between SNECMA (Safran) and GE.

# Our Key Verticals



Automotive



Food & Bev  
CPG



Pharma  
Life Sciences



Water  
Wastewater



Industrials Heavy



# Toughest Industrial Challenges



## Agility & Adaptability

Respond to Demand Variations



## Productivity

Maximize Efficiency and Throughput



## Reducing Costs

Minimize Material and Operating Costs  
Optimize Supply Chain



## Safety & Compliance

Consumer Satisfaction and Product Quality



Software is mission critical for industrial companies



# Manufacturing

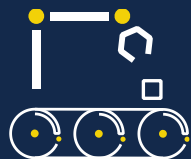
Software is at the heart of modern manufacturing operations and supply chains. Digital is enabling new benchmarks for throughput, quality, yield and waste.

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How GE Digital is helping:

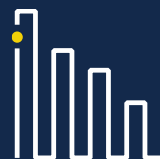
**20% ↑**

Overall equipment effectiveness improvement



**25% ↓**

Reduction in defects

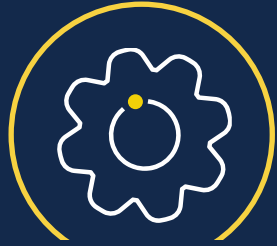


**30 - 40% ↓**

Raw and work in progress reduction



# The Opportunity



## Operate

Better enable customers to **operate** industrial equipment and systems, delivering higher ROI



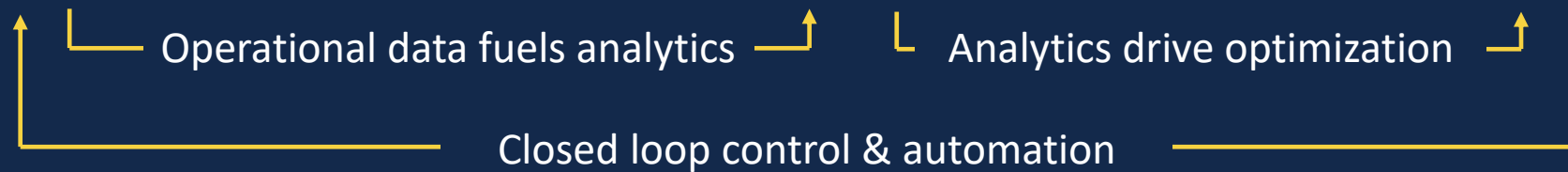
## Analyze

**Analyze** customer and industry data to derive unique, actionable insights



## Optimize

**Optimize** our customers' assets, operations, and people, improving business outcomes





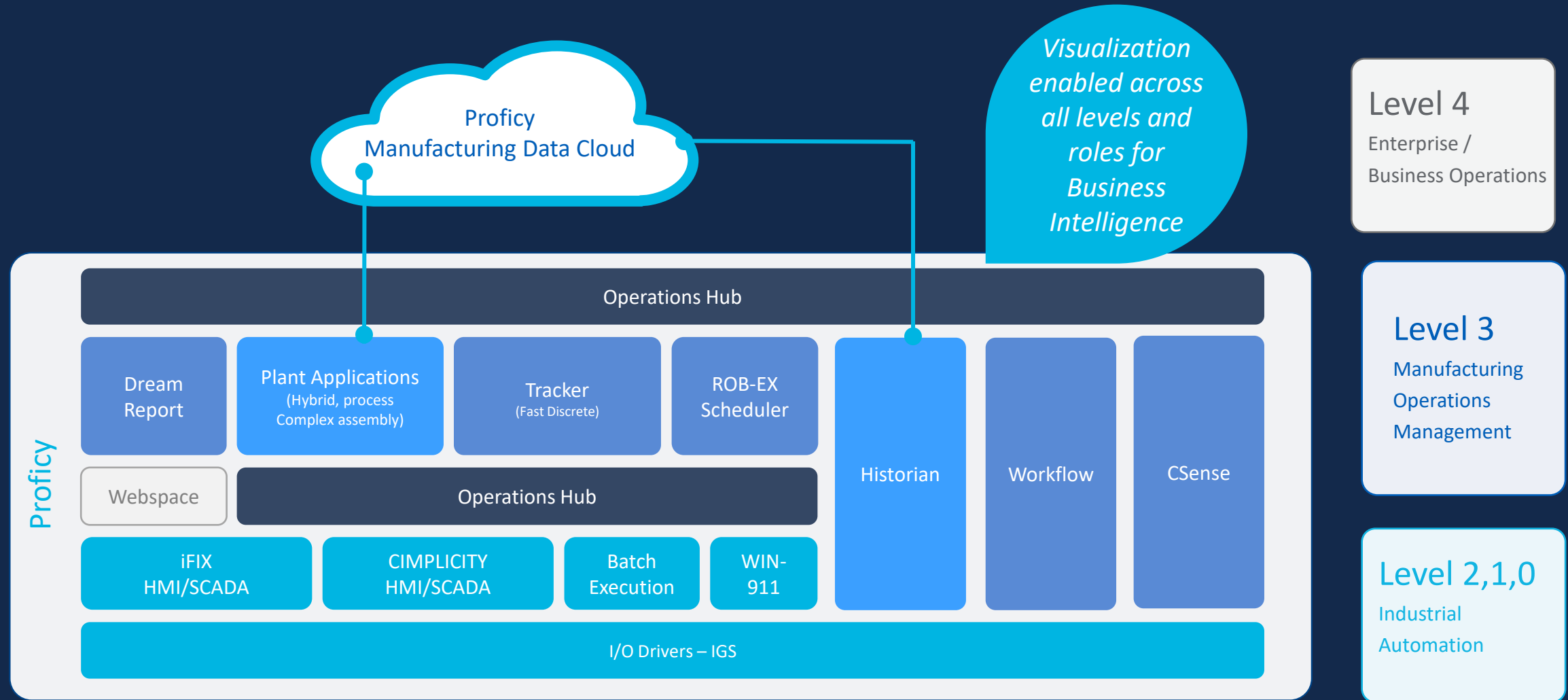
# The *traditional* industrial software landscape

## ISA 95 Hierarchy



# Digital Plant

Digitizing processes and democratizing digital tools to enable collaboration & continuous improvements



# The Opportunity



## Operate

Better enable customers to **operate** industrial equipment and systems, delivering higher ROI



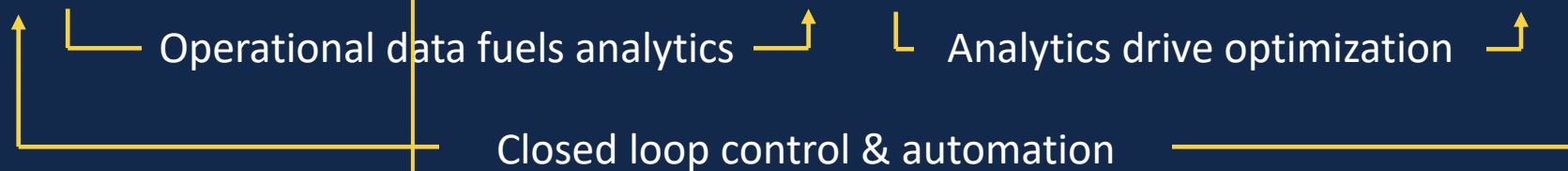
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# Collect, analyze, share real-time production information

## iFIX & CIMPLICITY HMI/SCADA CORE

- High performance UI
- Real-time and historical trends
- Powerful alarming strategies
- Full data collection
- Full-featured HMI from any device

### HMI/SCADA Extended Capabilities

Reporting

Dream Report

Alarming

WIN-911

Remote/mobility

Operations Hub

Connectivity

IGS Drivers

Work process mgt

Workflow

Local data storage

Historian

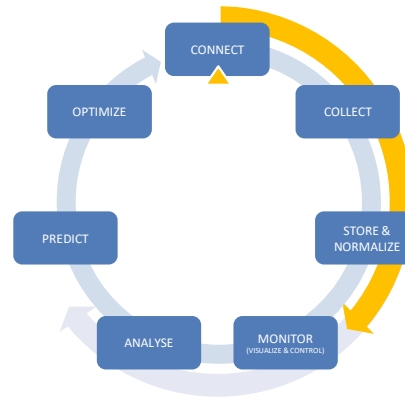


# Proficiency Historian

## an Enterprise Data Management Platform

**Connect, collect, store & distribute data at extremely high speed, securely, across the organization**

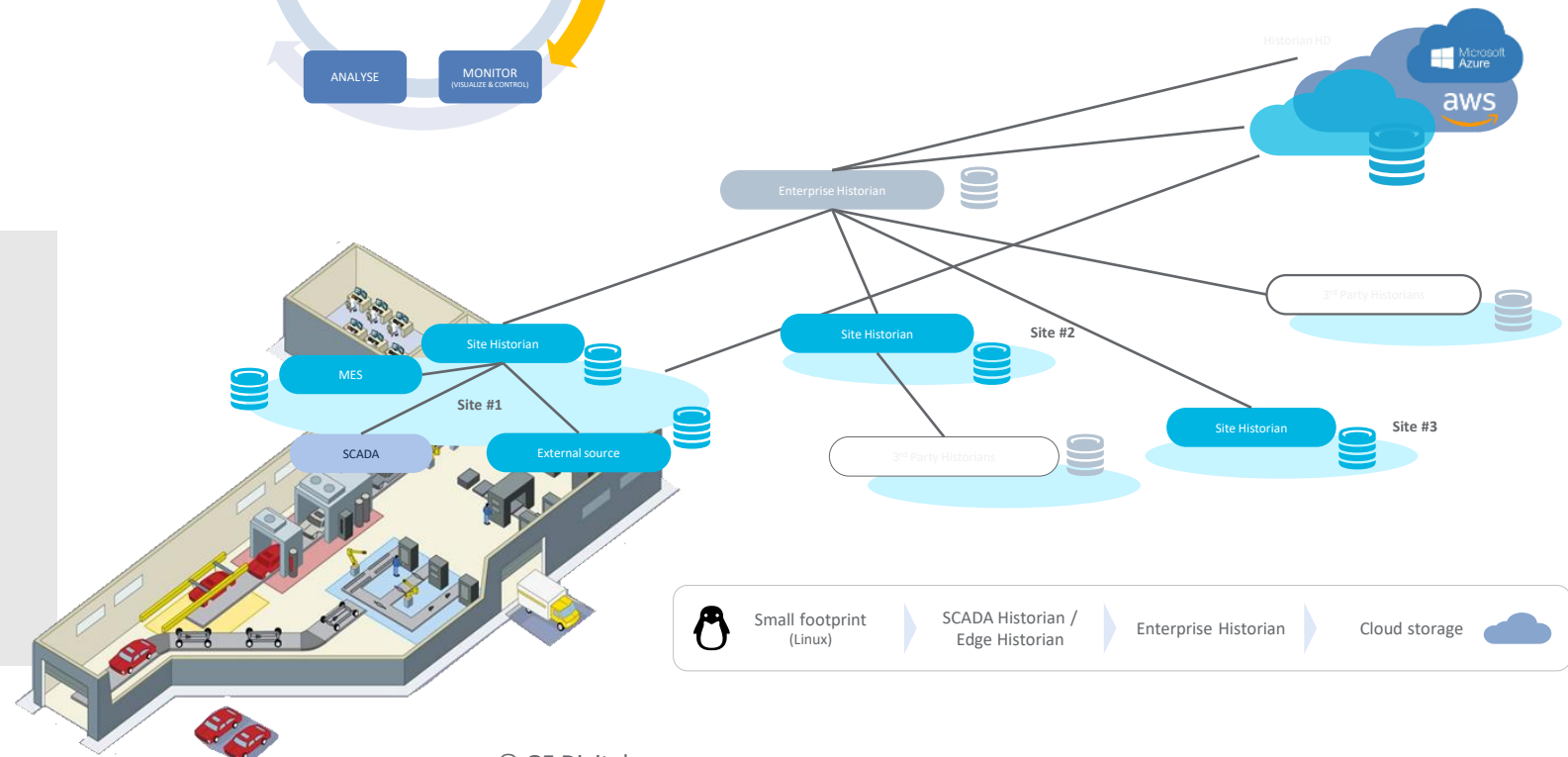
- High performance data collection – no data missed
- Optimized data retention algorithms for faster response time
- Efficient access to information
- Reduced IT support and systems downtime
- Flexible & scalable



- Relational databases can't match our performance
- Embedded in GE Digital's HMI/SCADA products
- Easy to configure, deploy & maintain - Low TCO
- Support for compliance – e-signature

### New in version 9.0 / 9.1

- **Simplification of collector installation & management**
  - New Configuration Tool – Multi instance of collectors
  - Remote Collector Management (w/ UX)
- **Simplifying data access across large scale deployments**
  - Enterprise Management Tool
  - Horizontal Scalability enables enterprise-wide data visibility
- **Increased connectivity**
  - OPC-UA Server, Azure IoT Hub end point



# The Opportunity



## Operate

Better enable customers to **operate** industrial equipment and systems, delivering higher ROI



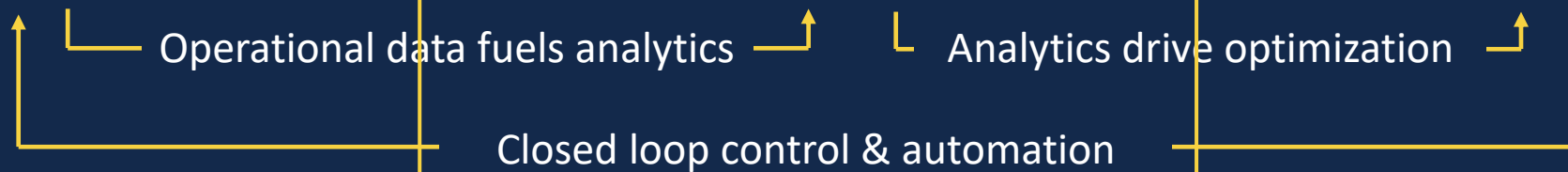
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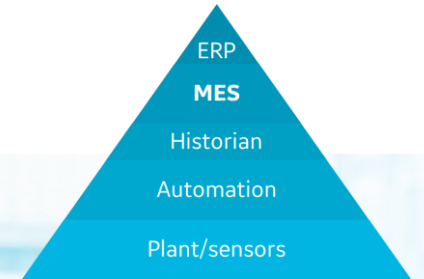


## Optimize

**Optimize** our customers' assets, operations, and people, improving business outcomes



# What an MES does ...



“Manages, monitors and synchronizes the execution of real-time, physical **processes** and **people** involved in transforming raw materials into intermediate and/or finished **goods**.”



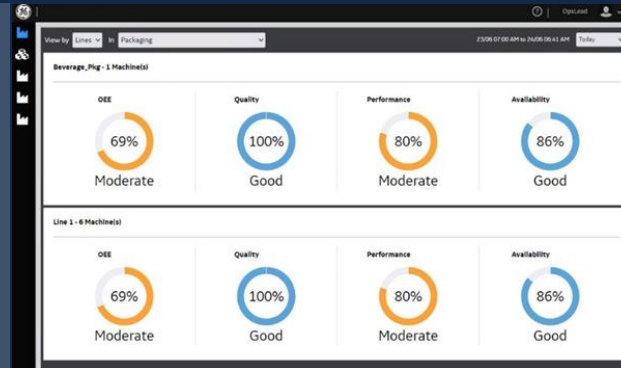


# Operations Management

Maximize operations management, improve production performance, and drive product quality

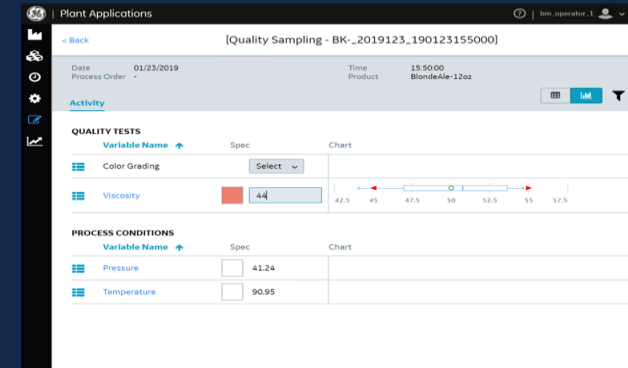
## Efficiency Management

- Track downtime & waste
- OEE and root causes
- Standard and ad-hoc reports & dashboards



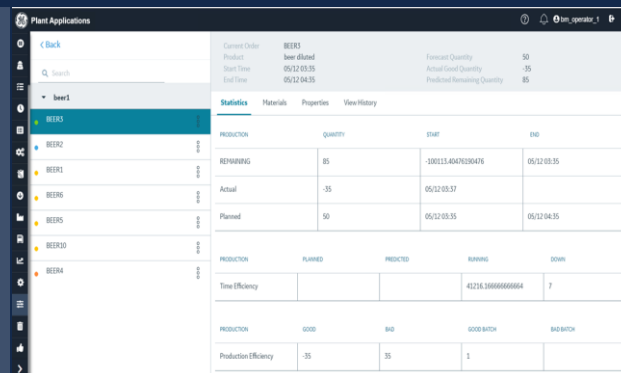
## Quality Management

- R/T product & process quality analysis & control
- Alarm to conformance limits
- Lower production waste, scrap & recall cost
- Right First Time



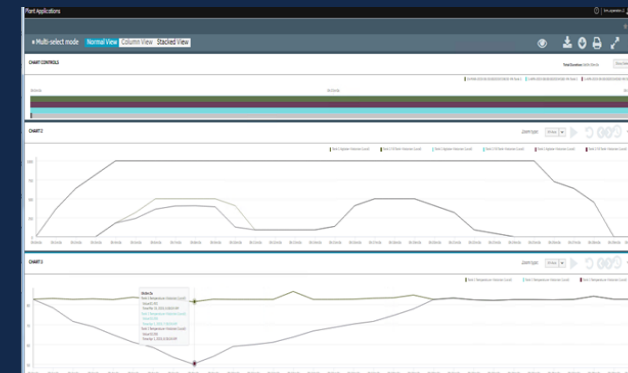
## Production Management

- Track and trace genealogy of products
- Production schedule execution & tracking
- Order dispatch from schedule
- Monitor consumption of resources



## Batch Analysis

- Batch analysis & reporting according to ISA-88
- Electronic batch records
- Add to both new and existing systems
- Analysis of scheduled and completed batches



# The Opportunity



## Operate

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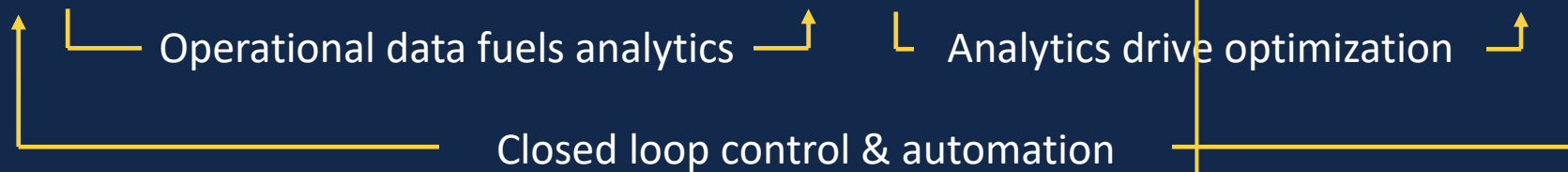
## Analyze

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# Scheduler improves your operational efficiency

## Dynamic and robust planning

- Optimizes production with better planning
- Delivers a total visibility & removes/minimizes the impact the production changes
- Easy to use, visual and intuitive

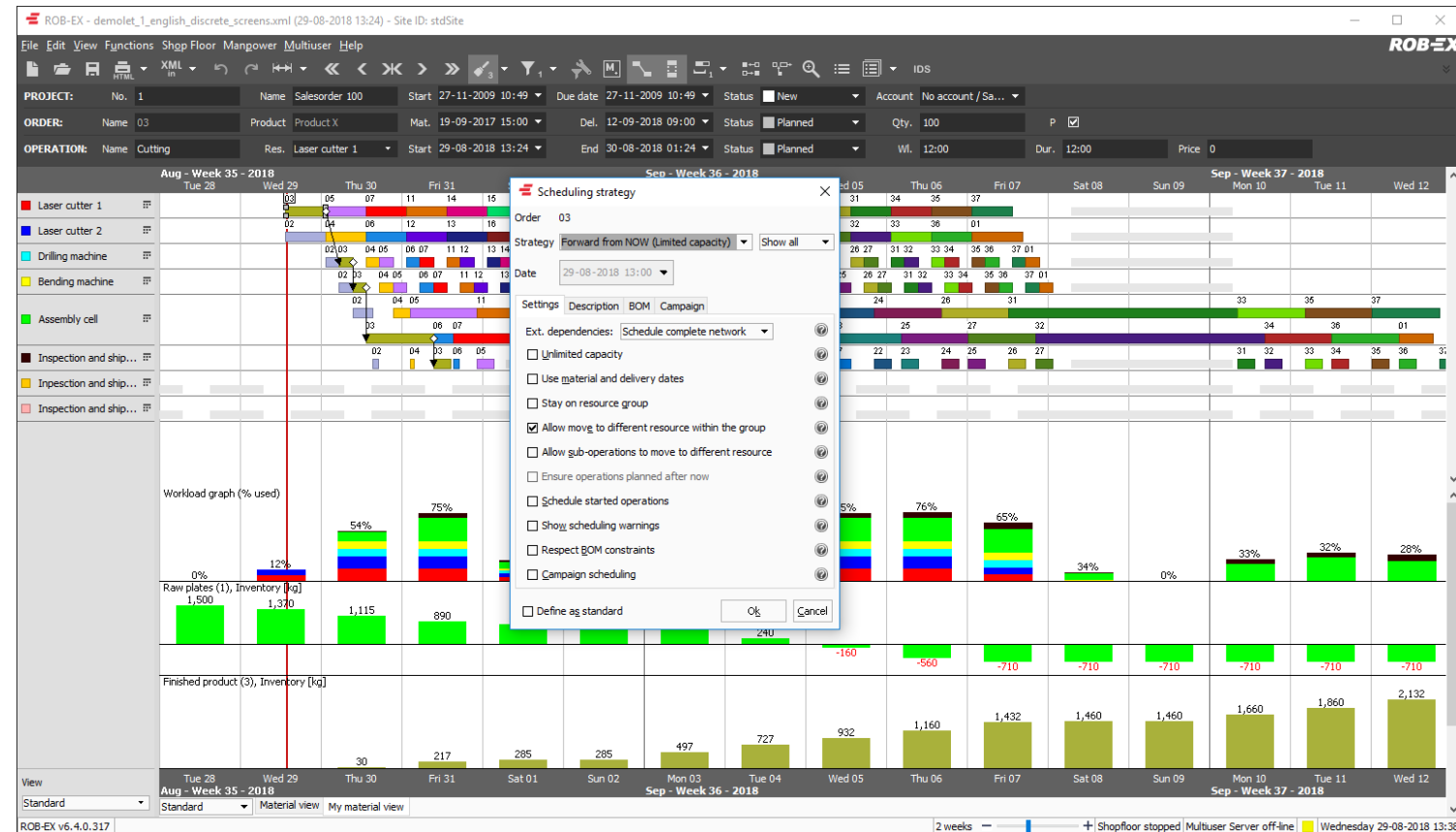
## Scalable

- From single user to enterprise
- Integrates with other systems

Perfect for discrete manufacturing,  
batch processing,  
and project manufacturing

## Top 3 outcomes

- Reduces labor costs
- Optimizes capacity
- Increases revenue



# Use Case Charters

Client Owner: Johnny Appleseed				
Description	A system that will determine how closely work orders align to defined data standards and initiate a review when required.		Requirements	<ul style="list-style-type: none"><li>Determine how closely individual work orders align with the internal data quality standard</li><li>Provide a visual indication of which parts of the organization are most compliant</li><li>Initiate manual review of records that are below acceptable limits.</li></ul>
User Stories	1. As a person responsible for data collection processes I need a system that will enable a standard approach to determining and assigning classification or criticality to assets and systems.			
Client Owner: Johnny Appleseed				
Description	A system that enables internal personnel to evaluate the criticality and classification of assets and systems using a consistent assessment aligned to risk matrix and classification criteria.		Requirements	<ul style="list-style-type: none"><li>Configurable to incorporate risk matrix and classification criteria</li><li>The team making the assessment and the basis for the assessment are stored in the system</li><li>The analysis is routed for review and approval in the system before being applied</li><li>Criticality code can be written back to SAP FLOC or Equipment Record if desired</li></ul>
User Stories	1. As a person responsible for asset management processes I need a system that will enable a standard approach to determining and assigning classification or criticality to assets and systems. 2. As a person responsible for asset management processes I need a system that will maintain a common classification or criticality value with the CMMS system.			
Objectives & Key Results: Measuring the Use Case		Anticipated Benefits: Impact on the Business		Technical Dependencies
Compliance	<ul style="list-style-type: none"><li>% of Assets and Functional Locations with approved criticality analysis</li></ul>	Risk	Consistent awareness of the criticality of all assets and systems helps to ensure that the proper risk-mitigating strategies are in place.	Architecture <ul style="list-style-type: none"><li>Application Framework</li><li>EH01</li></ul>
Effectiveness	<ul style="list-style-type: none"><li>Failures or poor performance due to assets being improperly classified</li></ul>	Revenue	No Impact	Applications <ul style="list-style-type: none"><li>Foundation</li><li>Health</li></ul>
Efficiency	<ul style="list-style-type: none"><li>Average time required to assess criticality of an asset or functional location</li></ul>	Reduced O&M Expense	<ul style="list-style-type: none"><li>Labor reduced work which requires manual effort to complete.</li></ul>	Integrations <ul style="list-style-type: none"><li>SAP Extraction</li><li>SAP Criticality Write-Back</li></ul>
Enablement		Value & Complexity Scoring		
Internal Resources	<ul style="list-style-type: none"><li>People responsible for assessing criticality</li><li>People responsible for approving criticality assessments</li></ul>	Capex	No Impact	<p>The chart is a 2x2 matrix with 'Value' on the vertical axis (Low to High) and 'Complexity' on the horizontal axis (High to Low). A single blue diamond data point is located in the middle-right area, indicating moderate value and low complexity.</p>
Knowledge, Skills & Abilities	<ul style="list-style-type: none"><li>Basic user level capabilities</li><li>Knowledge of the criticality process</li></ul>	Employee Effort	<ul style="list-style-type: none"><li>Resource Required: Reliability Engineer</li><li>Number of Resources: 1</li><li>Duration: 1 week</li><li>Time Allocation: 100%</li></ul>	
Communications & Change Mgt.	<ul style="list-style-type: none"><li>Awareness of the new system of record</li><li>Training for participants</li></ul>			





# Main Principles

## The Ideal of Single-Piece Flow

Always remember that the ideal is single-piece flow where the

- Order Point is 1
  - The supplier makes another unit as soon as the customer uses the one unit they had
- Order Quantity is 1
  - The supplier makes only one unit to replace the unit the customer just used



# ManEx– Implementation (Tools / Application)

1. 5S
2. Pull system (Kanban area)
3. Visual Controls
4. Gemba / Gembutsu / Genshou (Learning To See)
5. Capturing process losses
6. Problem solving technique
7. Kaizen: Small K & Big K
8. % Kaizen Participation- Total/Salary/Hourly
9. OPLs
10. CIP
11. Poka – Yoka Mistake Proofing
12. Mean time between touch MTBT
13. PDCA
14. Standard Work
15. SOPs & WI
16. Team Building & Leadership
17. YOKOTEN
18. Process focus/parameters
19. Value Stream Mapping
20. Six Sigma
21. Customer focus
22. Business Process Redesign
23. Quick Changeover
24. Policy Deployment
25. Line schedule system optimization





# 5S

## Definition:

The 5S System is a systematic approach that organizes and standardizes the workplace.

5S promotes safety, improves work flow, reduces scrap and over-usage, reduces inventory waste and, above all, creates a sense that “the user” is in control of the work area



# “5S” Levels

## 1)**SORT**

Eliminate the unnecessary

## 2)**SET IN ORDER**

Workplace organization: *everything* has a place

## 3)**SHINE**

Thorough cleaning and perpetual housekeeping

## 4)**STANDARDIZE**

Establish Standards, Guidelines and Procedures for maintaining the first 3S's.

## 5)**SUSTAIN**

Develop discipline to respect & improve the standards “following the rules & procedures”



# Pull System

An information system for:

- Controlling the flow of materials and information
- Allocating resources based on actual consumption... not on forecasted demand

*It is a Scheduling system NOT a Planning system*



# How to Implement Pull System

- Pull product through the entire production process in quantities and at a rate demanded by the downstream customer
- If there is no demand for the product or if the demand slows then the production line stops or slows down to meet the need.



# The Test - Pull vs. Push

CUSTOMER

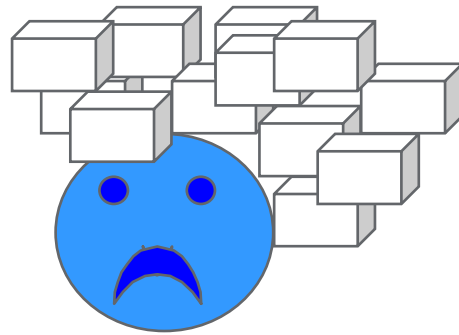
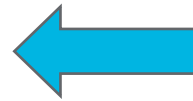
SUPPLIER

I STOP USING

I STOP BUILDING



PULL



PUSH



I STOP USING

I KEEP BUILDING



# Pull Techniques

<u>Type</u>	<u>Function</u>
• Kanban	• Card which signals consumption
• Order Point	• Replenish fixed quantity when inventory reaches this level
• Min/Max	• Replenish to max when inventory reaches min
• Two-bin	• Fills one container while working out of the other
• Reorder Point	• Triggers replenishment based on a perpetual inventory record
• Breadman	• Refills depleted shelf inventory
• Vendor Managed	• Outside vendor replenishes inventory
• Trigger Board	• Accumulates kanbans at a supplier
• Virtual Kanban	• Electronic versions of trigger boards
• FIFO Lane	• Visual control of first in first out at secondary processes
• Heijunka box	• Visual load leveling technique
• Kanban Post	• Accumulates kanbans in order received



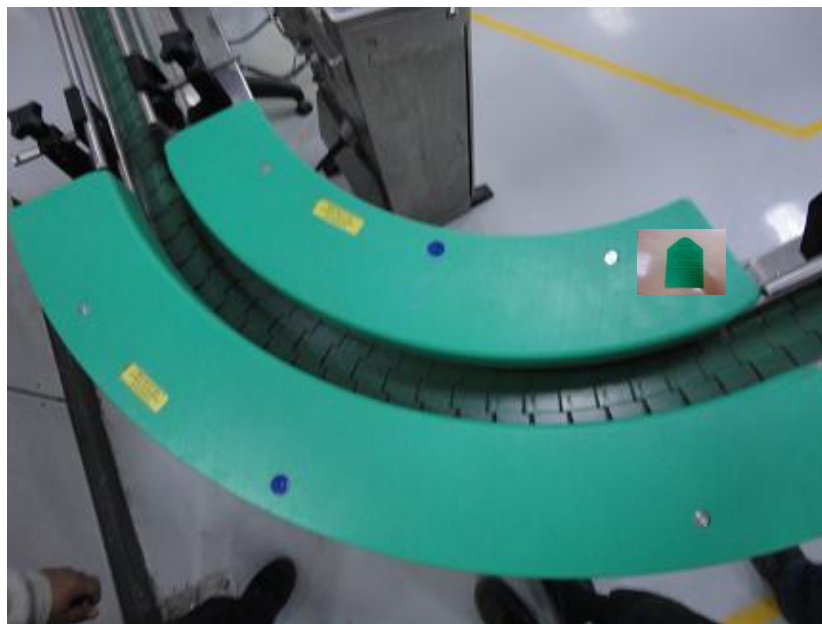
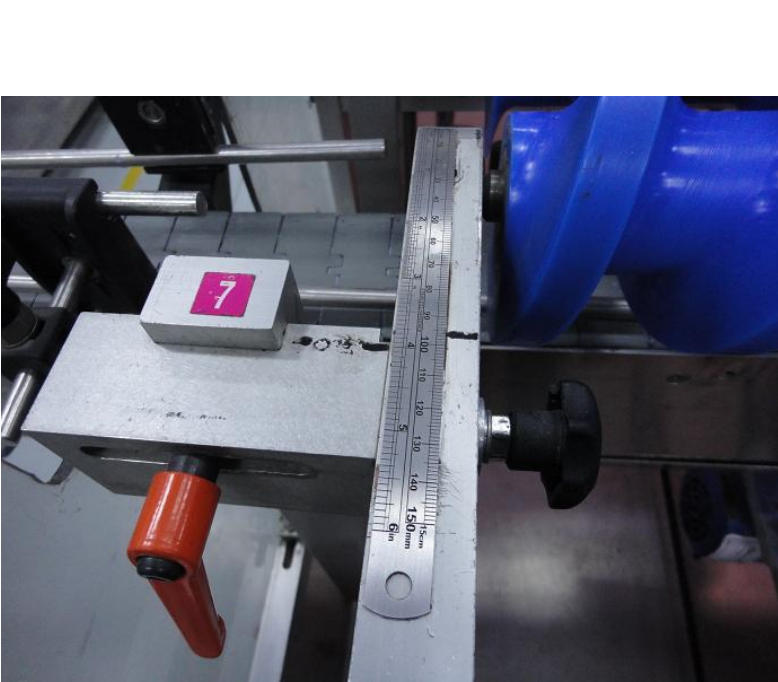
# Visual Controls

## TPM Visual Board

Team boards illustrates teams KPIs (OEE- MTBF- D-Incident- AM Checklists- team meetings action plan – OPL & kaizen no.) and it's updated on daily basis by team members









Before improvement, this equipment is hidden behind metal panel

Why we need to change to transparent panel?



# Gemba / Gembutsu / Genshou

## 3 keywords:

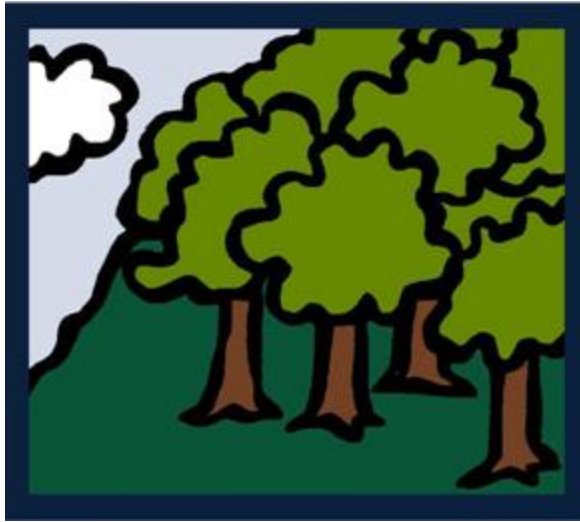
- Gemba: GO TO actual place / Go to the spot
- Gembutsu: OBSERVE actual things or activities
- Genshou: Phenomena  
(logics / reasons why things occur the way it is)

Go to actual place to observe things and activities at that place. If you find “abnormal” situation, apply problem solving techniques (5 Whys’) to get to the root cause





# Learning To See



# What is Learn To See

- Learning to see is a training to build capability to identify improvement opportunity
- Learning to see capability should be developed through Gemba / Gembutsu / Genshou exercise

## What we are looking for on the learn to see ?

### Opportunity for improvement

- Learn to see is increase capability on identify opportunity for improvement.
- Learn to see is increase capability on self diagnostic and self improvement.
- Learn to see is increase capability on continuous improvement → how to make a good things better.



# Why we need to be able to “SEE”

- Self Diagnostic, Self improvement
- To Understand the opportunities for improvement
- 1st step towards Continuous Improvement (kaizen) efforts !



# Tips on Learn To See

- See the actual fact, see closer
- Use your finger to point out and for detail
- Make comparison by
  - Asking what is the purpose ?
  - Why should be like this ?
  - Is there anything's that can make a difference ?
  - Is there a better way ?
  - Is customer happy ?
  - Is it the cause of reject ?
  - Asking the chains of whys?
- Compare to similar things / things that has similar function and see which one is more beneficial
- Use your logic / common sense
- Learn to see will lead you to a conclusion what the control (visual control) need



## 39 Losses

## The 39 losses Time, Material, Manpower & Energy

Files add in\01 Production  
Losses.xlsx

[illegible]



# 4- Problem Solving Methodology:

## Team:

Formed to solve problems (expertise + fresh with systematic approach) + leaders should be aware with systems and has leader qualifications

## Way of Working

- 80/20 (Pareto) (Problem impact & Difficulty for solving)
- Colleagues Problem Solving
- 4 step Management [Files add in\02 GE 4 Step Template.xlsx](#)

## Result Required:

- Why I should predict this problem
- The optimum time for solving
- The root cause of this problem
- How to prevent this problem from the recurrence
- Standardize & Roll out



## 4- Problem Solving Methodology - Tools:

- Fish Bone Diagram (brain storming tool) should e used with Why Why tool .....
- 5W + 1H
- Why Whys
- WWBLA
- PM Analysis
- FMEA (Sustain & Improve) (Quality, Safety & Early Management)
- 8D
- 6 Sigma
- 3M (Muri, Mura, Muda)



# Kaizen

Its any action promotes **Improvement**

In applying safety, 5S levels, eliminating one of the 8 wastes.....etc.

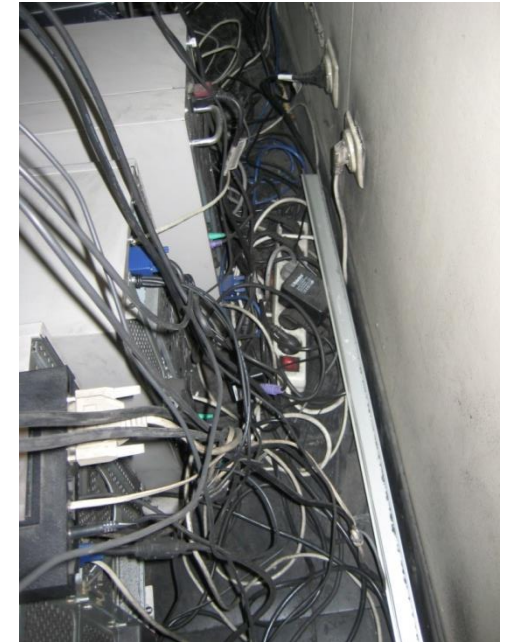




# Big K

## Before

- Idea for Improvement = Opportunity Tag (Green)
- Defect = Red Tag (Red)





Big K

After



# % Kaizen Participation

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## OPL

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## CIP - Saving

- Soft CIP
- Hard CIP

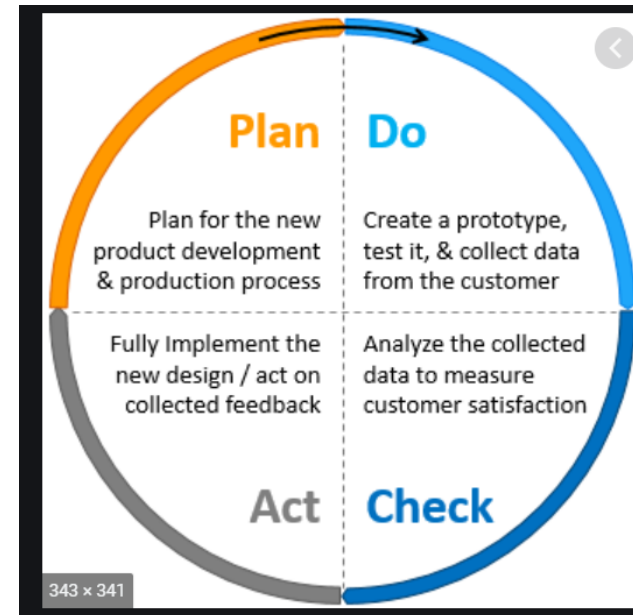


# Poke Yoke

Poka-yoke (ポカヨケ, [poka joke]) is a Japanese term that means "mistake-proofing" or "inadvertent error prevention". A poka-yoke is any mechanism in any process that helps an equipment operator avoid (yokeru) mistakes (poka).

## Mean Time Between Touch MTBT

### PDCA





# Standard Work

Files add in\07 LSW Template.xlsx

## SOPs & WI

## Team Building & Leadership

- |                     |                       |
|---------------------|-----------------------|
| 1. Passion          | (الشغف)               |
| 2. Involvement      | (اشترك مع الآخرين)    |
| 3. Explain benefits | (اشرح الفوائد)        |
| 4. High standard    | (ضع دائما معيار عالي) |

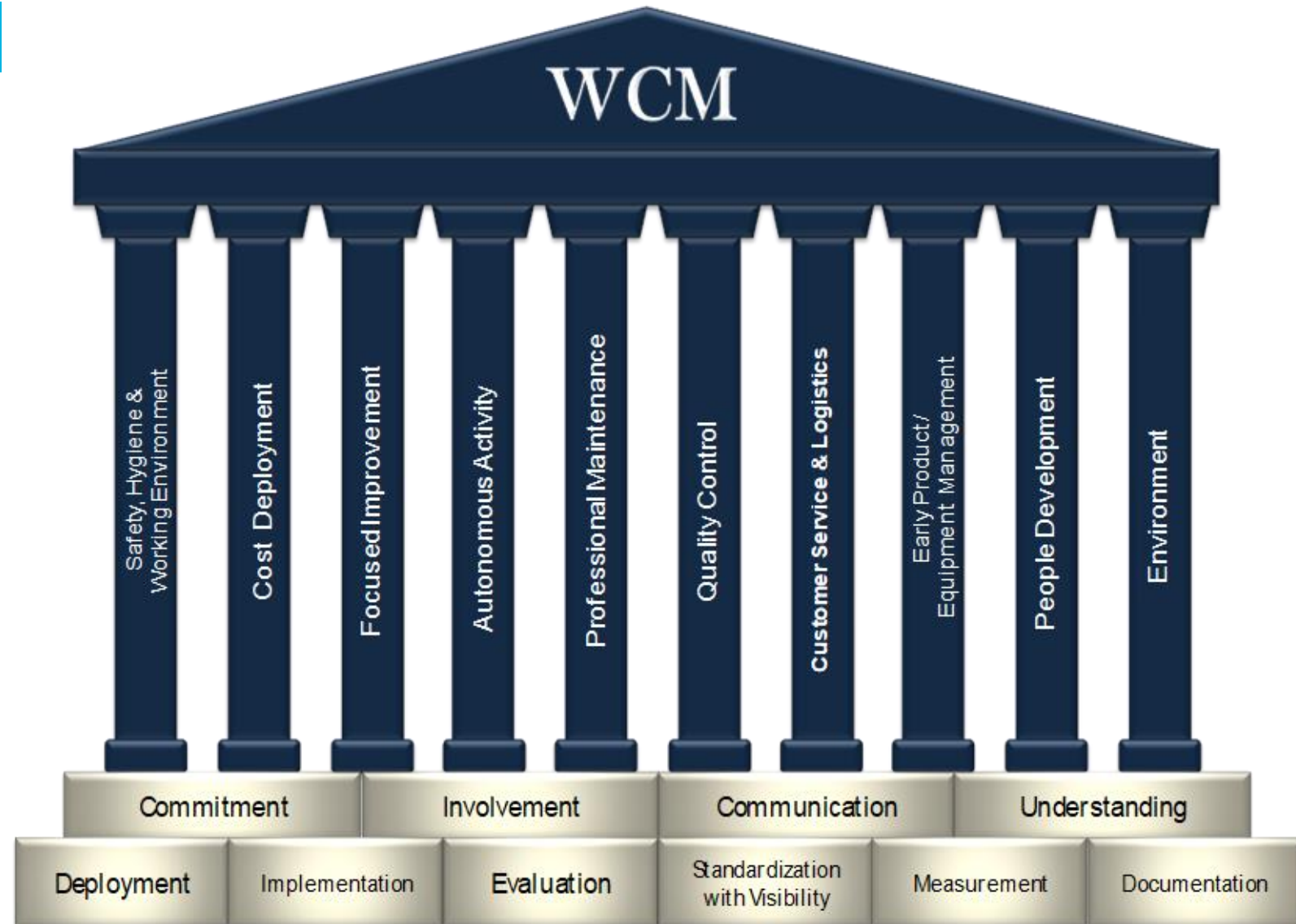
## YOKOTEN

Sharing information, new ideas.....



# Manufacturing Excellence – Implementation & Digitalization

WCM



# Manufacturing Excellence – Implementation & Digitalization

Safety Implementation Steps	CD Implementation Steps	FI	AM
Emergency work order	A Matrix – C&R	The 39 losses Time, Material, Manpower & Energy	
Incident reports	B Matrix – Link between machines	Problem solving Methodology	
SCAT	C Matrix - Cost		
5W+1H	D Matrix		
RCA	E Matrix		
Analysis of countermeasures against incidents roots causes. Countermeasures must be taken understanding Human Nature.			
	<b>CD Matrices</b> <a href="#">CD_Tool.xlsm</a>	<a href="#">Files add in\01 Production Losses.xlsx</a>	



# Manufacturing Excellence – Implementation & Digitalization

PM Implementation Steps	GE Digital Technology APM	GE Outcome
<b><u>Step One</u></b>		
Mainly working with the AM pillar (Linking between AM)		
• Initial cleaning		
• Restoring basic condition		
• CILR/T (both Re-fastening & tinning)		
• Develop Tags system		
• Develop Work order system (these data will be used to the required analysis on breakdown & machine health)		




# PM – Professional Maintenance Pillar

PM Implementation Steps	GE Digital Technology APM	GE Outcome
<b><u>Step Two</u></b>		
Still working with AM & start the RCA		
• Develop machine criticality analysis		
• Develop group & mechanism criticality analysis		
• Develop Pareto for breakdown		
• Start developing the machine ledger		
• CILR/T (Done)		
• Start doing the Centerline/Standardize (all measurements speed st, (change over standards))		



# PM – Professional Maintenance Pillar

PM Implementation Steps	GE Digital Technology APM	GE Outcome
<u>Step Three</u>		
Stabilization for performance		
<ul style="list-style-type: none"> <li>Spare part management system</li> </ul>		
<ul style="list-style-type: none"> <li>PM plan (should start with time based maintenance) (need money)</li> </ul>		
<ul style="list-style-type: none"> <li>Machin leger = machine book = Divided the Machine to: <b>Group, mechanism, parts</b></li> </ul> <p>For each there should be: Description, number, criticality, supplier, location in WH, tool need for both assembly &amp; de-assembly , maintenance type (time, condition,...), duration of maintenance, assembly de-assembly</p> <p>The calendar column will have 4 triangles</p> <p>PM plan (date, time...) yellow</p> <p>PM done on time Black</p> <p>PM done on breakdown</p> <p>PM done not on time</p>		
<ul style="list-style-type: none"> <li>Maintenance plan on place – check working or not</li> </ul>		
 Check that team is using the developed “Centerline/Standardize (all measurements speed st, (change over standards))		

# PM – Professional Maintenance Pillar

PM Implementation Steps	GE Digital Technology APM	GE Outcome
<b><u>Step Four</u></b>		
<ul style="list-style-type: none"><li>Start to improve the maintenance plan → Work to increase “time base” needed to maintain each per spare parts By doing inspection &amp; some by Kaizen (using better material)</li></ul>		
<ul style="list-style-type: none"><li>The Centerline/Standardize (all measurements speed st, (change over standards)) → should reach to Poka Yoka (mistake proofing) level</li></ul>		



# PM – Professional Maintenance Pillar

PM Implementation Steps	GE Digital Technology APM	GE Outcome
<u>Step Five</u>		
Condition based (more involvement from production team)		
PM Implementation Steps	GE Digital Technology APM	GE Outcome
<u>Step Six</u>		
Predictive		
PM Implementation Steps	GE Digital Technology APM	GE Outcome
<u>Step Seven</u>		
• Stander is there (time, breackdown,00000) (operator level) operator to maintain		
• Data used to go EQM		





# QC – Quality Control Pillar

QC Implementation Steps	GE Digital Technology	GE Outcome
<b><u>Step Zero</u></b>		
Create "Quality Emergency work order" per each quality incident/defect		
5W+1H		
Why Why analysis – 4M analysis		
Develop QA Mtrix using the 4M		
Select project per M		
<b><u>For Machine</u></b>		
1. Investigation for the current condition		
2. Restore the basic condition		

**QP Matrix**

[QP Matrix.xlsx](#)



# QC – Quality Control Pillar

QC Implementation Steps	GE Digital Technology	GE Outcome
<b><u>Step Zero</u></b>		
Create "Quality Emergency work order" per each quality incident/defect		
5W+1H		
Why Why analysis – 4M analysis		
Develop QA Mtrix using the 4M		
Select project per M		
<b><u>For Machine</u></b>		
1. Investigation for the current condition		
2. Restore the basic condition → Either go to step five or conduct a PPA		

**QP Matrix**

[QP Matrix.xlsx](#)

PPA



# QC – Quality Control Pillar

QC Implementation Steps	GE Digital Technology	GE Outcome
<u>For Method, Man &amp; Material</u>		
1. Select the topic		
2. Understand situation & set target RCA		
3. Plan activates		
4. Analyze causes		
5. Consider & implement countermeasure		
6. Check result		
7. Standardize & establish control		



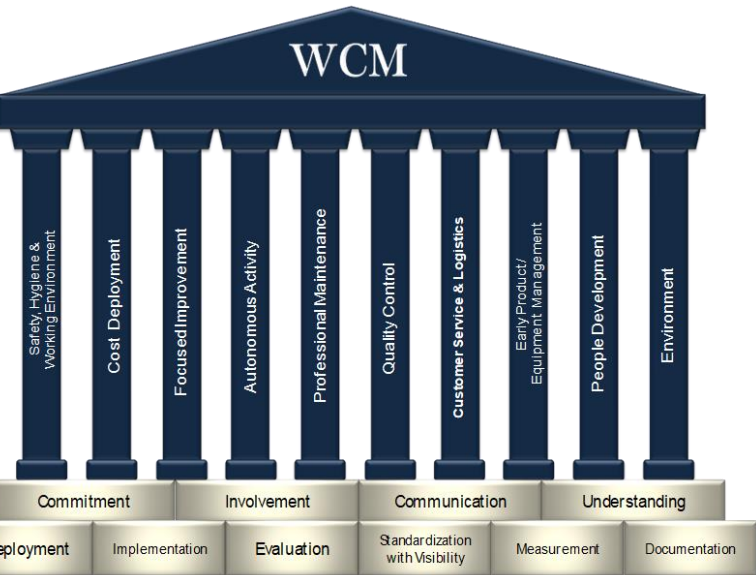
# Manufacturing Excellence – Implementation & Digitalization

<u>L&amp;CS– Logistics &amp; Customer Service Pillar</u>		<u>EEM &amp; EPM Pillar</u>		<u>PD - People Development Pillar</u>		<u>EN – Environment Pillar</u>
Scheduler						



# Manufacturing Excellence – Implementation & Digitalization

WCM



## WCM Pillars KPIs & KAIs.xlsx

*Pillar KPIs “Key Performance Indicator” & KAIs “Key Activity Indicator”*



	A	B	C	D	E	F	G	H	I	J	K
1											
2		<b>Pillars KPIs &amp; KAIs</b>									
3											
4		<b>Pillar</b>	<b>Cat.</b>	<b>No.</b>	<b>KPIs &amp; KAIs</b>	<b>UoM</b>	<b>Frequency</b>	<b>GE Digital Technology</b>	<b>GE Outcome</b>	<b>Definition</b>	
5		<b>Safety</b>	<b>KPIs</b>	1	Factory Worked Hours	h	Monthly			(From Unilever Occupational Health & Safety Glossary of Terms) Total number of paid hours worked by all site employees.	
6	2			Number people	#	Monthly			Total number of employees, considering also sub-contractors, in the model area. This is absolute number in all shifts.		
7	3			Fatalities (Absolute)	#	Monthly			(Please refer to Unilever Occupational Health & Safety Glossary of Terms)		
8	4			LTA - Lost Time Accidents (Absolute)	#	Monthly			(Please refer to Unilever Occupational Health & Safety Glossary of Terms)		
9	5			RWC - Restricted Work Cases (Absolute) -	#	Monthly			(Please refer to Unilever Occupational Health & Safety Glossary of Terms)		
10	6			MTC - Medical Treatment Cases (Absolute)	#	Monthly			(Please refer to Unilever Occupational Health & Safety Glossary of Terms)		
11	7			FAC - First Aid Cases (Absolute)	#	Monthly			(Please refer to Unilever Occupational Health & Safety Glossary of Terms)		
12	8			NM - Near Misses (Absolute)	#	Monthly			(Please refer to Unilever Occupational Health & Safety Glossary of Terms)		
13	9			UC - Unsafe Condition (Absolute)	#	Monthly			An UC is a condition or a situation, which may expose people to potential injury, or has a potential to cause damage or loss. May be caused by faulty design or engineering, or inadequate maintenance and subsequent		
14	10			UA - Unsafe Act (Absolute)	#	Monthly			An UA is an act or an action by a person or persons which has a potential for injury (an LTA, RWC, MTC, FAC or NM) or a loss due to damage.		
15	11			TRFR Rate							
16	12			FAC Freq index							
17		<b>KPIs</b>	<b>KAIs</b>	1	IRC (% actions closed on time)						
18	2			IQ Index (incident investigation quality criteria)							
19	3			RPR: % (high & medium risks before/after actions)							
20	4			SBO/DCA compliance							
21	5			#of LUTI							
22		<b>WCM</b>	<b>KPIs</b>	1	WCM Cost Perimeter	ME	6 Months			WCM Cost Perimeter is the yearly conversion cost, adding Raw & Packing Materials Waste considered in the Bill of Materials (BOM), for the Model Area. $WCM\ Cost\ Perimeter = Conv.\ Cost + R\&P\ Waste\ in\ BOM$	
23	2			Identified Losses (Absolute)	ME	6 Months			Identified Losses Rate is the yearly conversion cost rate, not adding any value to the conversion process, e.g. breakdowns, changeovers, micro stoppages, quality checks, absenteeism, etc, converted into cost. $Identified\ Losses\ Rate = \frac{Losses\ converted\ to\ cost}{MA\ Cost\ Perimeter}$		
24	3			Losses Covered by Projects	ME	6 Months			It is the total amount of loss in terms of cost with on-going project in E-matrix. In order to consider one loss is covered by a project, the project needs to be started.		
25	4			Identified Savings	ME	Monthly			It is total amount of forecasted savings in F-matrix		
26	5			Carry-over in savings	ME	Monthly			This is the amount of savings coming from last year projects, still impacting in current year.		
27	6			Actual Savings	ME	Monthly			This is the actual savings according to F-matrix.		
28	7			Savings Forecast	ME	Monthly			This is the amounts of savings forecasted in F-matrix.		
29	8			% Perim/Id.Losses							
30	9			% Ident/Covered							
31	10			Losses Cvr/Ident Sav							
										Raw Material Waste (RMW) is waste related to raw materials and ingredients in the Model Area, incorporated in the product sold during the period and must relate to the product in the form it leaves production.	

