



Manufacturing Excellence – Lean & Digitalization

A series of abstract, flowing blue lines of varying shades and thicknesses, some with circular markers, create a dynamic, upward-sloping pattern across the lower half of the slide.

Training Agenda

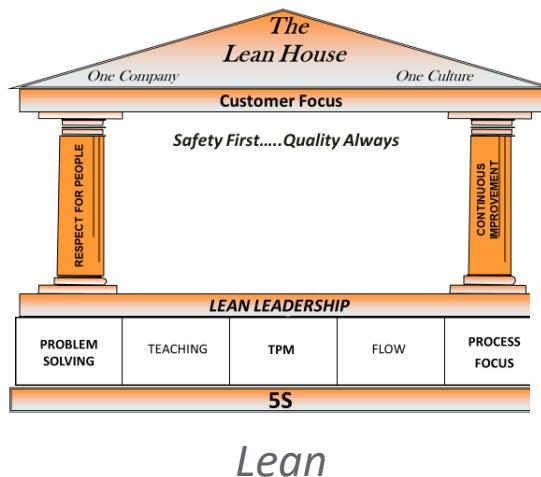
1. What is ManEx - Lean
2. Why ManEx
3. Main principles (Type of Waste)
4. What is digitalization
5. Link between digital and lean
6. How to generate use cases



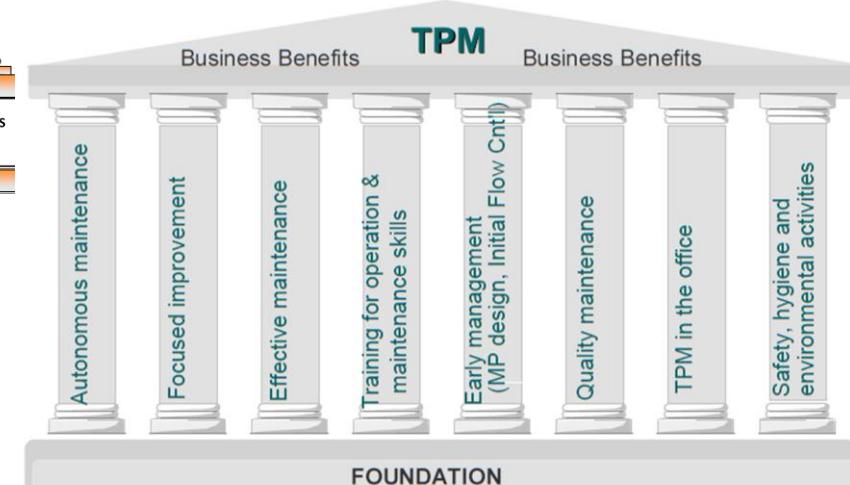
What is Manufacturing Excellence

What is ManEX

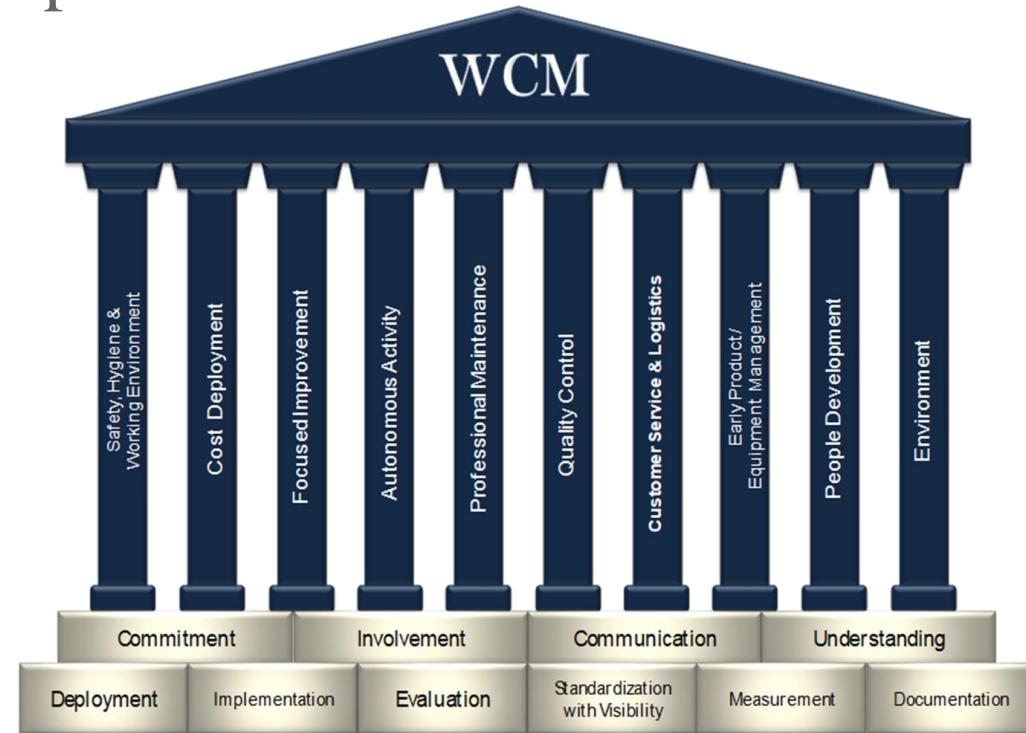
Manufacturing Excellence Systems “lean, TPM & WCM” is a systematic approach to eliminate the non-value added activities (wastes) by flowing the product at the pull of the customer for pursuit of perfection



Lean



Total Productive Management



World Class Manufacturing

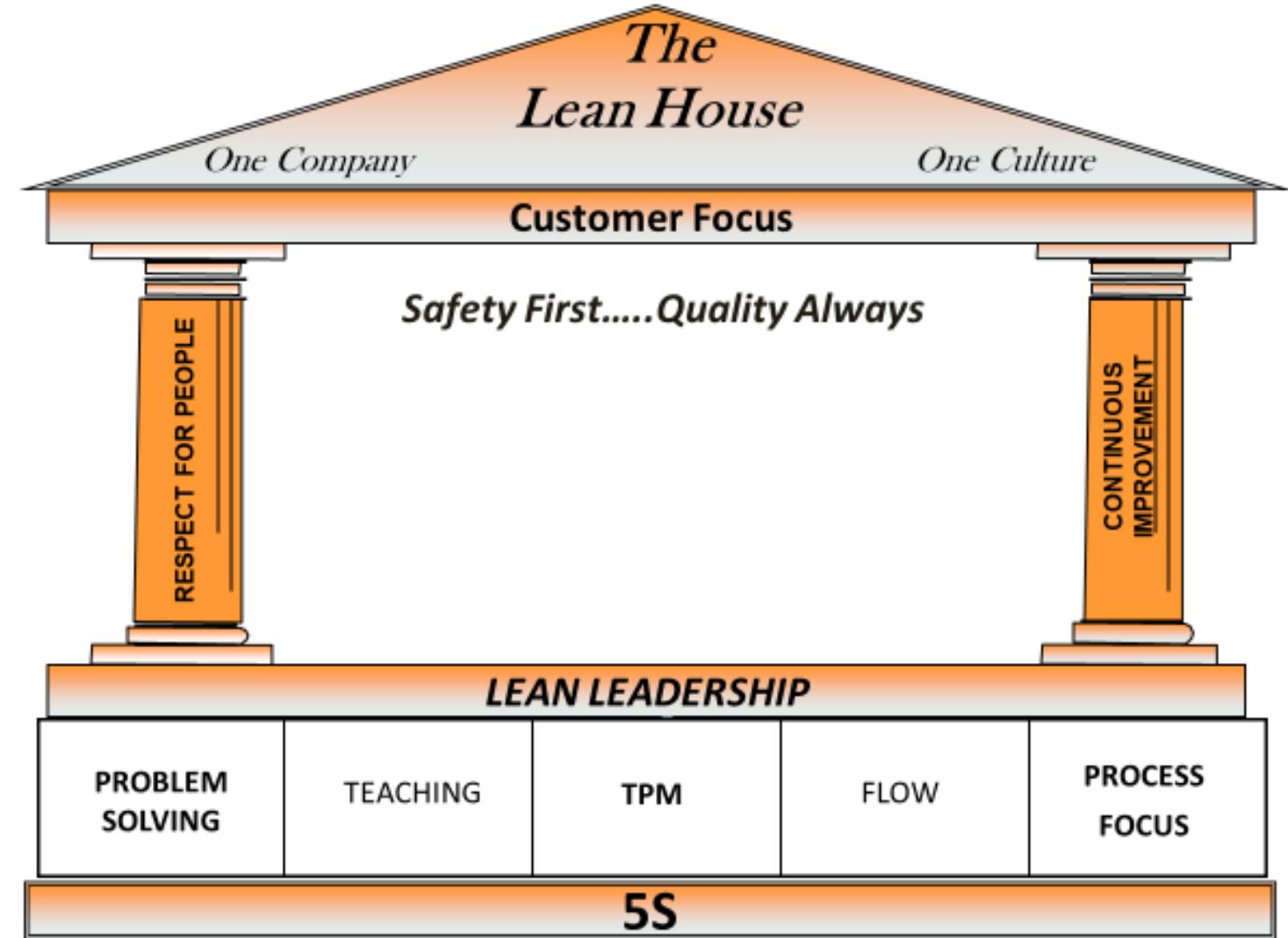


What is Manufacturing Excellence

Lean

Very simply, LEAN is producing and delivering what the customer needs, when it is needed, with the highest quality and the lowest total cost.

To do that, all processes (manufacturing or administrative) must be linked from the final customer back to the supplier and all non-value added activity must be eliminated.



Manufacturing Excellence – Example

TPM

Business Benefits

TPM

Business Benefits

Autonomous maintenance

Focused improvement

Effective maintenance

Training for operation & maintenance skills

Early management (MP design, Initial Flow Cntl)

Quality maintenance

TPM in the office

Safety, hygiene and environmental activities

FOUNDATION



Manufacturing Excellence – Example

WCM

WCM

Safety, Hygiene &
Working Environment

Cost Deployment

Focused Improvement

Autonomous Activity

Professional Maintenance

Quality Control

Customer Service & Logistics

Early Product/
Equipment Management

People Development

Environment

Commitment

Involvement

Communication

Understanding

Deployment

Implementation

Evaluation

Standardization
with Visibility

Measurement

Documentation



Why ManEx?

Four Main Goals

- Improve Quality
- Eliminate waste
- Reduce lead time
- Reduce total costs

Founded On

- Continuous Improvement
- Respect for People

What Should we Have:

- Well communicated Standard
- System for following up with clear accountability communicated
- Don't judge Don't blame



Main Principles

Value	Types of Activities	Type of Wastes
Value represents Anything that the Customer is willing to pay for.	<ul style="list-style-type: none">• Value Added• Non-Value Added• Non-Value Added Required	<ol style="list-style-type: none">1. Over production2. Inventory3. Motion4. Waiting (time)5. Defects6. Transportation7. Over processing8. Waste of talent



What is Manufacturing Excellence

What is ManEX

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Digitalization



Bring simplicity, speed and scale to our customers' digital transformation initiatives with software that helps them to better operate, analyze and optimize their business processes.

GE Digital. Putting industrial data to work.



Beginning with \$1 billion + in annual software revenue



21,000+ existing global industrial customers



+300 Unique Asset Digital Twin Blueprints



40% of the world's electricity managed by our Digital Energy portfolio

GE Digital in GE



GE Power

Equipping 90% of transmission utilities worldwide



GE Renewable Energy

Installed 400+ GW capacity globally



GE Aviation

Powering two-thirds of commercial aircraft departures*



GE Healthcare

17,000+ babies born every day with the help of our equipment



GE Digital

More than 30 years' experience delivering industrial software and services for more than 21,000 customers including GE businesses and four key external markets:

Grid

40% of the world's electricity is managed by our software – from generation to transmission & distribution.

Manufacturing

40% of Fortune 500 companies – including automotive; CPG/F&B and water utilities.

Power Generation

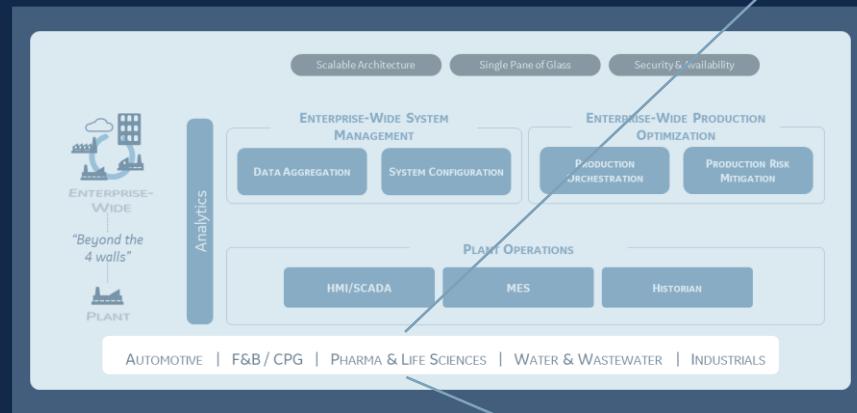
More than 950 plants in 75 countries use our Asset and Operations Performance Management software.

Oil and Gas, Chemical Manufacturing

Four of the top five supermajors in O&G rely on our Asset Performance Management solutions.

*Including CFM International, a 50-50 joint venture between SNECMA (Safran) and GE.

Our Key Verticals



Automotive



Food & Bev CPG



Pharma Life Sciences



Water Wastewater



Industrials Heavy



Toughest Industrial Challenges



Software is mission critical for industrial companies

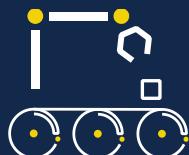
Manufacturing

Software is at the heart of modern manufacturing operations and supply chains. Digital is enabling new benchmarks for throughput, quality, yield and waste.

How GE Digital is helping:

20% 

Overall equipment
effectiveness improvement



25% 

Reduction in defects



30 - 40% 

Raw and work in progress
reduction



The Opportunity



Operate

Better enable customers to **operate** industrial equipment and systems, delivering higher ROI



Analyze

Analyze customer and industry data to derive unique, actionable insights



Optimize

Optimize our customers' assets, operations, and people, improving business outcomes



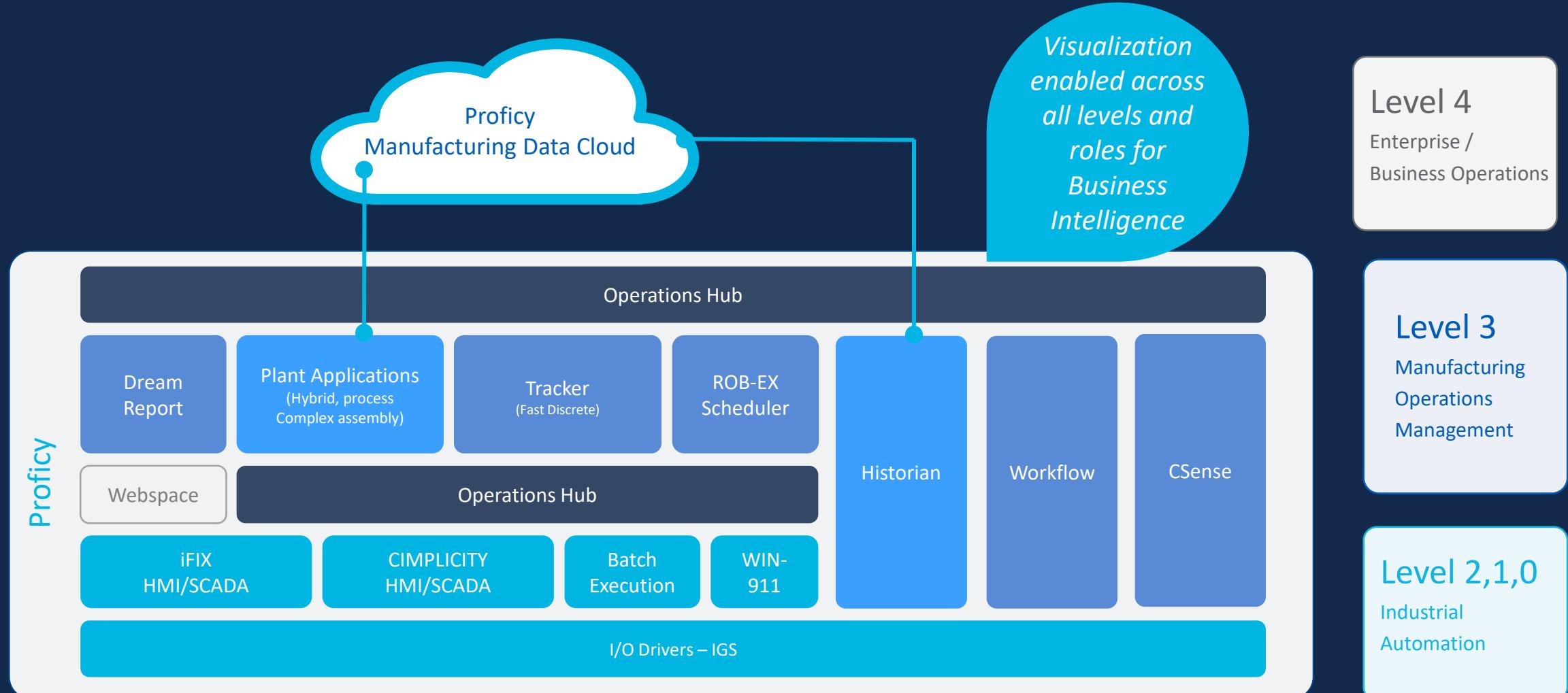
The *traditional* industrial software landscape

ISA 95 Hierarchy



Digital Plant

Digitizing processes and democratizing digital tools to enable collaboration & continuous improvements



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Closed loop control & automation

Collect, analyze, share real-time production information

iFIX & CIMPLICITY HMI/SCADA CORE

- High performance UI
- Real-time and historical trends
- Powerful alarming strategies

- Full data collection
- Full-featured HMI from any device

HMI/SCADA Extended Capabilities

Reporting

Dream Report

Alarming

WIN-911

Connectivity

IGS Drivers

Work process mgt

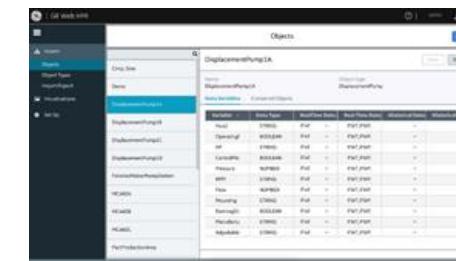
Workflow

Remote/mobility

Operations Hub

Local data storage

Historian



Proficy Historian

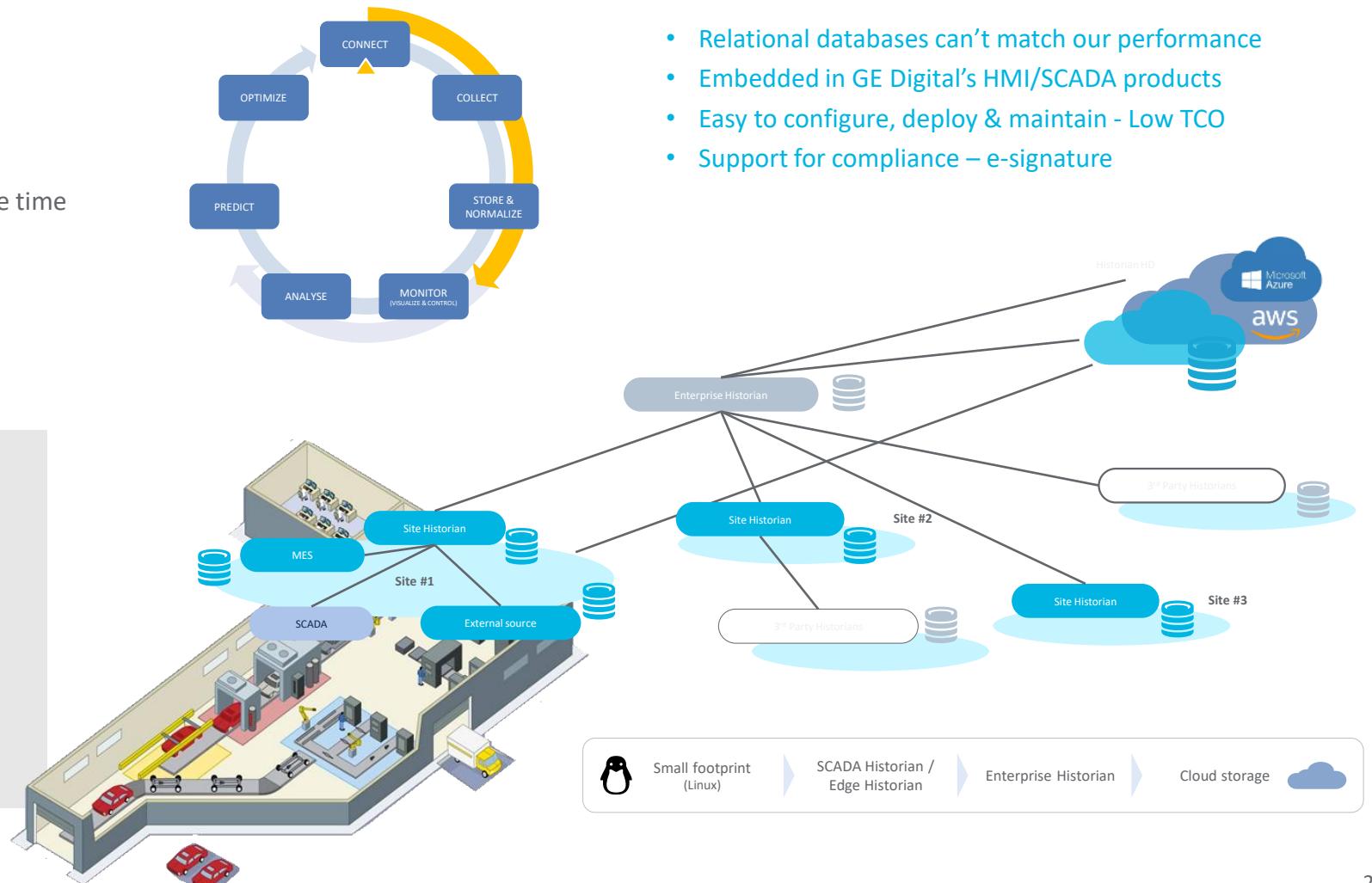
an Enterprise Data Management Platform

Connect, collect, store & distribute data at extremely high speed, securely, across the organization

- High performance data collection – no data missed
- Optimized data retention algorithms for faster response time
- Efficient access to information
- Reduced IT support and systems downtime
- Flexible & scalable

New in version 9.0 / 9.1

- Simplification of collector installation & management
 - New Configuration Tool – Multi instance of collectors
 - Remote Collector Management (w/ UX)
- Simplifying data access across large scale deployments
 - Enterprise Management Tool
 - Horizontal Scalability enables enterprise-wide data visibility
- Increased connectivity
 - OPC-UA Server, Azure IoT Hub end point



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What an MES does ...

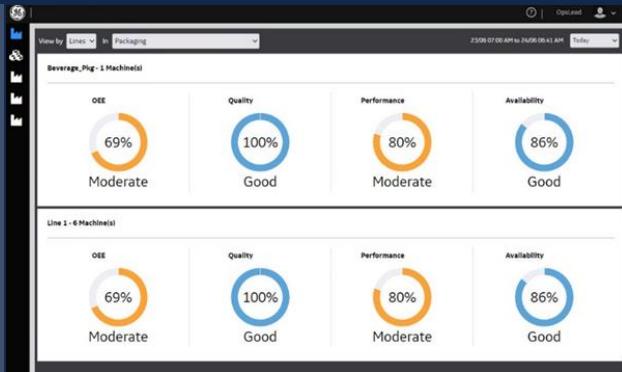


Operations Management

Maximize operations management, improve production performance, and drive product quality

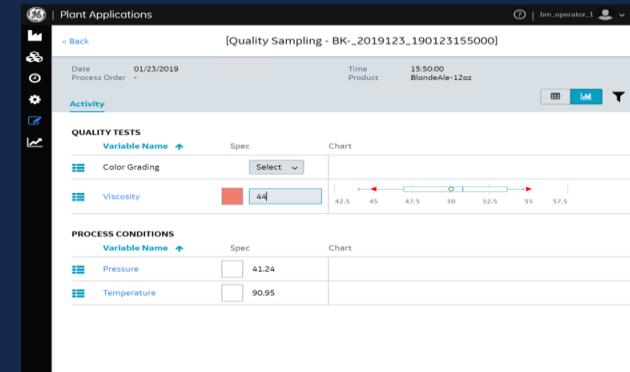
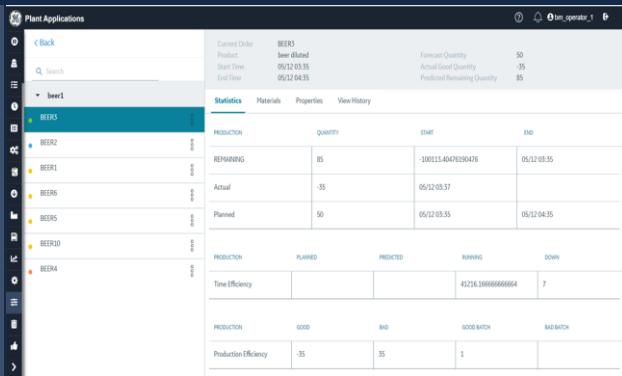
Efficiency Management

- Track downtime & waste
- OEE and root causes
- Standard and ad-hoc reports & dashboards



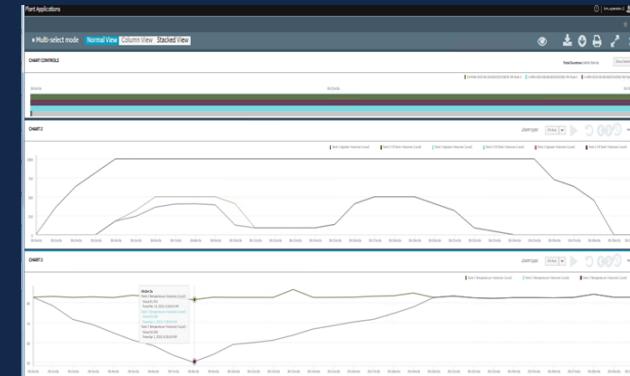
Production Management

- Track and trace genealogy of products
- Production schedule execution & tracking
- Order dispatch from schedule
- Monitor consumption of resources



Quality Management

- R/T product & process quality analysis & control
- Alarm to conformance limits
- Lower production waste, scrap & recall cost
- Right First Time



Batch Analysis

- Batch analysis & reporting according to ISA-88
- Electronic batch records
- Add to both new and existing systems
- Analysis of scheduled and completed batches

The Opportunity



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Optimize

Optimize our customers' assets, operations, and people, improving business outcomes



Scheduler improves your operational efficiency

Dynamic and robust planning

- Optimizes production with better planning
- Delivers a total visibility & removes/minimizes the impact the production changes
- Easy to use, visual and intuitive

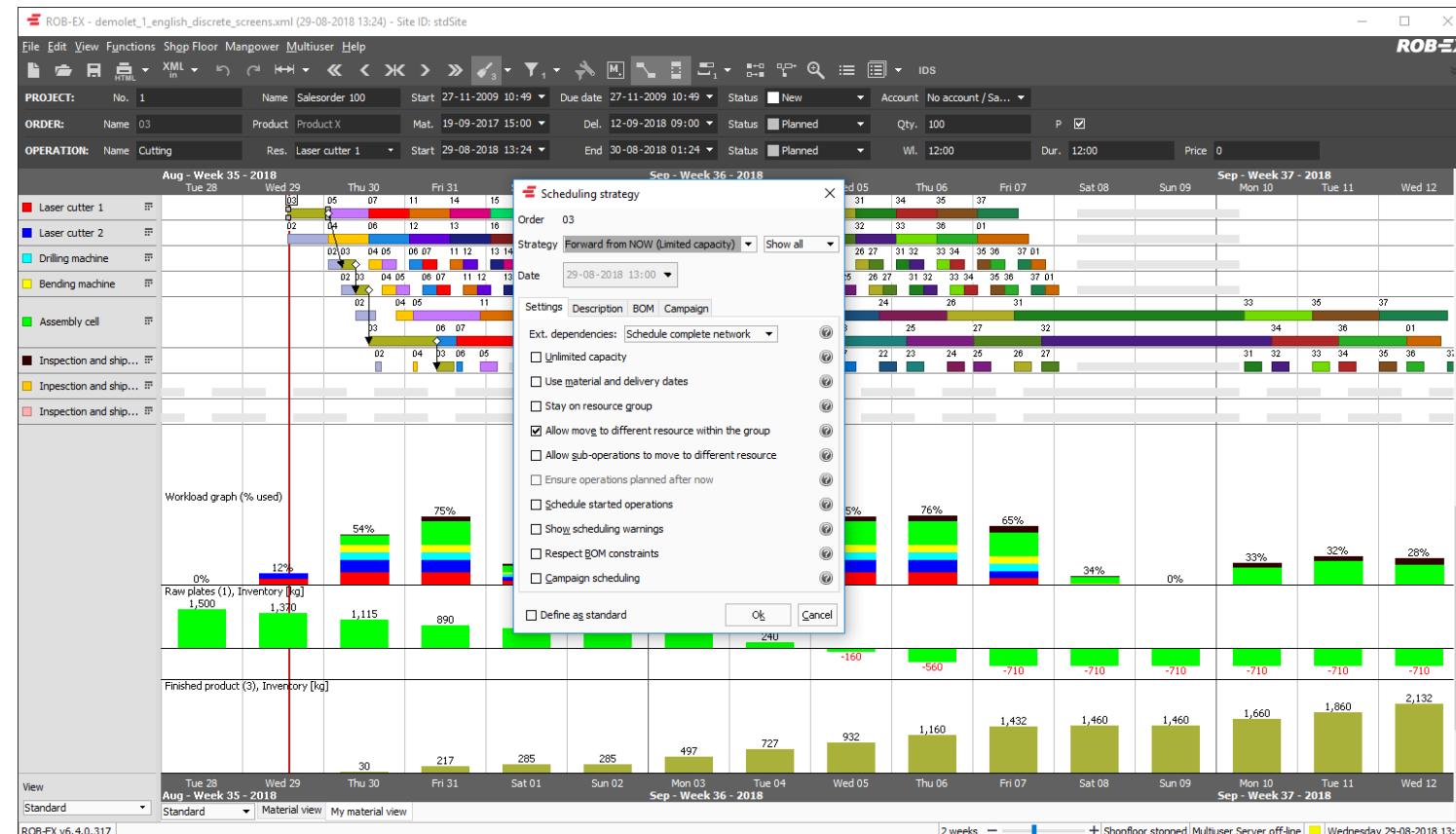
Scalable

- From single user to enterprise
- Integrates with other systems

Perfect for discrete manufacturing, batch processing, and project manufacturing

Top 3 outcomes

- Reduces labor costs
- Optimizes capacity
- Increases revenue



Use Case Charters

Client Owner: Johnny Appleseed			
Description	A system that will determine how closely work orders align to defined data standards and initiate a review when required.	Requirements	<ul style="list-style-type: none"> Determine how closely individual work orders align with the internal data quality standard Provide a visual indication of which parts of the organization are most compliant Initiate manual review of records that are below acceptable limits.
User Stories	1. As a person responsible for data collection processes, I need a system that will...		
Client Owner: Johnny Appleseed			
Description	A system that enables internal personnel to evaluate the criticality and classification of assets and systems using a consistent assessment aligned to risk matrix and classification criteria.	Requirements	<ul style="list-style-type: none"> Configurable to incorporate risk matrix and classification criteria The team making the assessment and the basis for the assessment are stored in the system The analysis is routed for review and approval in the system before being applied Criticality code can be written back to SAP FLOC or Equipment Record if desired
User Stories	1. As a person responsible for asset management processes I need a system that will enable a standard approach to determining and assigning classification or criticality to assets and systems. 2. As a person responsible for asset management processes I need a system that will maintain a common classification or criticality value with the CMMS system.		
Objectives & Key Results: Measuring the Use Case			
Compliance	<ul style="list-style-type: none"> % of total work orders aligned to quality manager 	Requirements	
Effectiveness	<ul style="list-style-type: none"> % of work orders aligned to standards 		
Efficiency	<ul style="list-style-type: none"> Amount of time saved in data entry 		
Enabler			
Internal Resources	<ul style="list-style-type: none"> People responsible for work order entry enable asset management 	Anticipated Benefits: Impact on the Business	Technical Dependencies
Knowledge, Skills & Abilities	<ul style="list-style-type: none"> Basic user level Knowledge of criticality Configuration of system 	Risk	<ul style="list-style-type: none"> Architecture Applications Integrations
Communications & Change Mgt.	<ul style="list-style-type: none"> Basic MES Training Internal Work Order Approval Work Order Automation 	Revenue	<ul style="list-style-type: none"> Application Framework EH01 Foundation Health SAP Extraction SAP Criticality Write-Back
Enablement			
Internal Resources	<ul style="list-style-type: none"> People responsible for assessing criticality People responsible for approving criticality assessments 	Reduced O&M Expense	<ul style="list-style-type: none"> Value & Complexity Scoring
Knowledge, Skills & Abilities	<ul style="list-style-type: none"> Basic user level capabilities Knowledge of the criticality process 	\$25k/year	
Communications & Change Mgt.	<ul style="list-style-type: none"> Awareness of the new system of record Training for participants 	Capex	<ul style="list-style-type: none"> High Value Low
		Employee Effort	<ul style="list-style-type: none"> High Complexity Low





Main Principles

The Ideal of Single-Piece Flow

Always remember that the ideal is single-piece flow where the

- Order Point is 1
 - The supplier makes another unit as soon as the customer uses the one unit they had
- Order Quantity is 1
 - The supplier makes only one unit to replace the unit the customer just used



ManEx– Implementation (Tools / Application)

1. 5S
2. Pull system (Kanban area)
3. Visual Controls
4. Gemba / Gembutsu / Genshou (Learning To See)
5. Capturing process losses
6. Problem solving technique
7. Kaizen: Small K & Big K
8. % Kaizen Participation- Total/Salary/Hourly
9. OPLs
10. CIP
11. Poka – Yoka Mistake Proofing
12. Mean time between touch MTBT
13. PDCA
14. Standard Work
15. SOPs & WI
16. Team Building & Leadership
17. YOKOTEN
18. Process focus/parameters
19. Value Stream Mapping
20. Six Sigma
21. Customer focus
22. Business Process Redesign
23. Quick Changeover
24. Policy Deployment
25. Line schedule system optimization



5S

Definition:

The 5S System is a systematic approach that organizes and standardizes the workplace.

5S promotes safety, improves work flow, reduces scrap and over-usage, reduces inventory waste and, above all, creates a sense that “the user” is in control of the work area



“5S” Levels

1) SORT

Eliminate the unnecessary

2) SET IN ORDER

Workplace organization: *everything* has a place

3) SHINE

Thorough cleaning and perpetual housekeeping

4) STANDARDIZE

Establish Standards, Guidelines and Procedures for maintaining the first 3S's.

5) SUSTAIN

Develop discipline to respect & improve the standards “following the rules & procedures”



Pull System

An information system for:

- Controlling the flow of materials and information
- Allocating resources based on actual consumption... not on forecasted demand

It is a Scheduling system NOT a Planning system



How to Implement Pull System

- Pull product through the entire production process in quantities and at a rate demanded by the downstream customer
- If there is no demand for the product or if the demand slows then the production line stops or slows down to meet the need.



The Test - Pull vs. Push

CUSTOMER

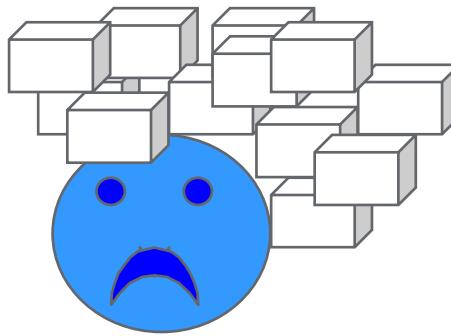
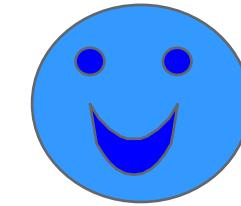
I STOP USING



SUPPLIER

I STOP BUILDING

PULL



PUSH

I STOP USING

I KEEP BUILDING



Pull Techniques

Type

- **Kanban**
- **Order Point**
- **Min/Max**
- **Two-bin**
- **Reorder Point**
- **Breadman**
- **Vendor Managed**
- **Trigger Board**
- **Virtual Kanban**
- **FIFO Lane**
- **Heijunka box**
- **Kanban Post**

Function

- Card which signals consumption
- Replenish fixed quantity when inventory reaches this level
- Replenish to max when inventory reaches min
- Fills one container while working out of the other
- Triggers replenishment based on a perpetual inventory record
- Refills depleted shelf inventory
- Outside vendor replenishes inventory
- Accumulates kanbans at a supplier
- Electronic versions of trigger boards
- Visual control of first in first out at secondary processes
- Visual load leveling technique
- Accumulates kanbans in order received



Visual Controls

TPM Visual Board

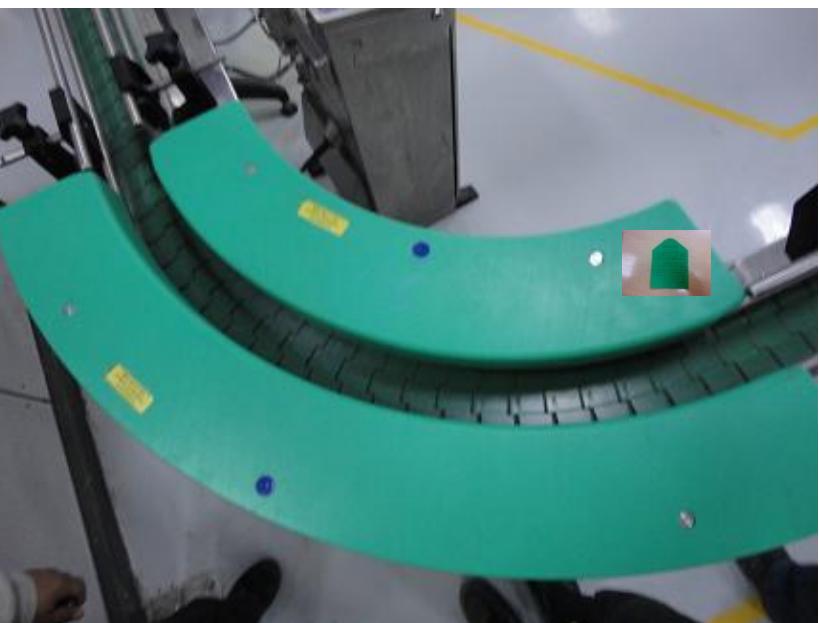
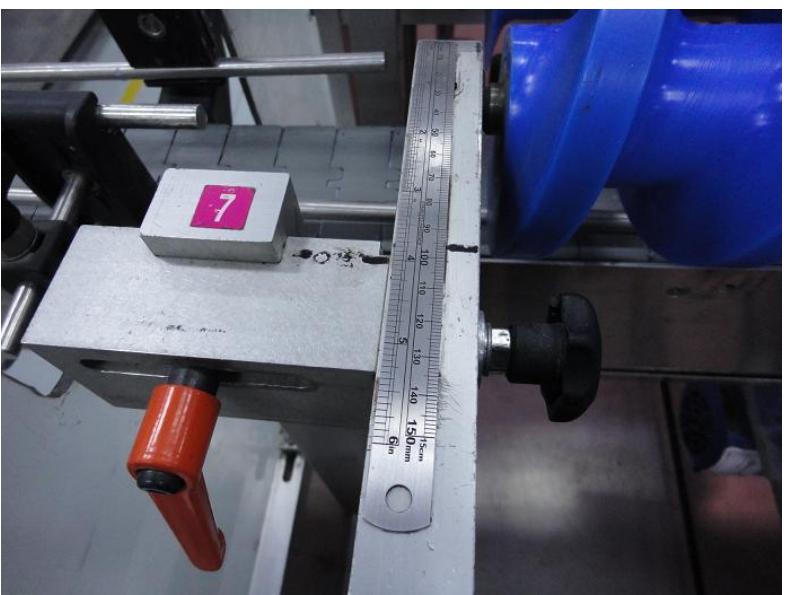
Team boards illustrates teams KPIs (OEE- MTBF- D-Incident- AM Checklists- team meetings action plan – OPL & kaizen no.) and it's updated on daily basis by team members



KPIs on Visual Board:

- OEE
- D- INCIDENT
- MTBF
- OPL Numbers
- Kaizens Numbers
- Team Meeting action plan
- Loss tree





رقم الماكينة	نوع الماكينة	رقم الماكينة	نوع الماكينة
F 1 150	F 1 410	F 2 150	F 2 350
F 3 40	F 3 42	F 4 18	F 4 22
F 5 122	F 5 168	F 6 300	F 6 350
F 7 50	F 7 50	F 8 5	F 8 5
F 9 20	F 9 20		
...
F 1 490	F 1 490	F 2 400	F 2 400
F 3 45	F 3 45	F 4 22	F 4 22
F 5 166	F 5 166	F 6 350	F 6 350
F 7 50	F 7 50	F 8 5	F 8 5
F 9 20	F 9 20		
...
F 1 245	F 1 245	F 2 182	F 2 182
F 3 42	F 3 42	F 4 22	F 4 22
F 5 154	F 5 154	F 6 250	F 6 250
F 7 50	F 7 50	F 8 5	F 8 5
F 9 20	F 9 20		
...



Before improvement, this equipment is hidden behind metal panel

Why we need to change to transparent panel?



Gemba / Gembutsu / Genshou

3 keywords:

- Gemba: GO TO actual place / Go to the spot
- Gembutsu: OBSERVE actual things or activities
- Genshou: Phenomena
(logics / reasons why things occur the way it is)

Go to actual place to observe things and activities at that place. If you find “abnormal” situation, apply problem solving techniques (5 Whys’) to get to the root cause



Learning To See



What is Learn To See

- Learning to see is a training to build capability to identify improvement opportunity
- Learning to see capability should be developed through Gemba / Gembutsu / Genshou exercise

What we are looking for on the learn to see ?

Opportunity for improvement

- Learn to see is increase capability on identify opportunity for improvement.
- Learn to see is increase capability on self diagnostic and self improvement.
- Learn to see is increase capability on continuous improvement → how to make a good things better.



Why we need to be able to “SEE”

- Self Diagnostic, Self improvement
- To Understand the opportunities for improvement
- 1st step towards Continuous Improvement (kaizen) efforts !



Tips on Learn To See

- See the actual fact, see closer
- Use your finger to point out and for detail
- Make comparison by
 - Asking what is the purpose ?
 - Why should be like this ?
 - Is there anything's that can make a difference ?
 - Is there a better way ?
 - Is customer happy ?
 - Is it the cause of reject ?
 - Asking the chains of whys?
- Compare to similar things / things that has similar function and see which one is more beneficial
- Use your logic / common sense
- Learn to see will lead you to a conclusion what the control (visual control) need



39 Losses

FI – Focus Improvement Pillar

The 39 losses Time,
Material, Manpower &
Energy

Files add in\01 Production
Losses.xlsx

GE Digital Technology

Loss	Category	WCM Group	IP Group	Loss	What (Loss definition)	GE Digital Technology	GE Outcome	When (when you detect this loss?)	Where (where does this loss?)	Who (who responsible to detect, measure & record this loss?)	Why (identifying root cause)	How (How do measure and record this loss?)	Unit of Measure	Clarification	Notes
1 External/Local (Holidays and Maintenance)	Legal Restriction	Legal Loss		1 External/Local (Holidays and Maintenance)	Time restriction due to legal issues (Legal holidays, Maintenance by law)			Calender fixed annually	Annual Production Plan	SUPlanner	LegalCompliance	Manual	Hour		
2 Bank Holiday				2 Bank Holiday	Time loss due to holiday (not working days in the week, not in the office)			Calender fixed annually	Annual Production Plan	SUPlanner	BusinessDecision	Manual	Hour	Holiday which only occurs with union	
3 Shift Pattern				3 Shift Pattern	Time loss due to shift pattern (working days in the week, not in the office)			Calender fixed annually	Annual Production Plan	SUPlanner	BusinessDecision	Manual	Hour	Example: Shift pattern - Decision to produce in 6 hours of 7 days or 8 hours of 6 days	
4 Idle Time				4 Idle Time	Time when there is no production order (idle plan)			Weekly Production Plan	Weekly Production Plan	SUPlanner	Demand Escalation	Manual	Hour	Time when plan is completed ahead of schedule, excess time	
5 Planned Stoppage time				5 Planned Stoppage time	Time when there is no availability of Utility (Water, Electricity, Steam) due to planned maintenance			Weekly Production Plan	Weekly Production Plan	SUPlanner	Not applicable	Manual	Hour	The stoppage plan should be spread in advance of the event. It is critical that this is well communicated	
6 Shortage of Utility (Force Majeure)				6 Shortage of Utility (Force Majeure)	Time due to known non availability of Utility (Power, Water, Steam) due to Force Majeure (Natural Disasters, Blackout)			Car to Car Busr	Car to Car Busr	SUPlanner + EngManager	ForceMajeure	Manual	Hour	The stoppage must be informed before and a new schedule is set up.	Periodic Load Shifting or Power Outage scenario
7 Equipment/Process trial and scheduling modification time				7 Equipment/Process trial and scheduling modification time	Time due to trials for innovation, no product introduction, reworking (WIP), known activities			Weekly Production Plan	Weekly Production Plan	SUPlanner + SMT/TechnicManager	Not applicable	Manual	Hour		
8 Maintenance time				8 Maintenance time	Time loss due to Planned Periodic Maintenance			Calender fixed annually	Annual Production Plan	SUPlanner	Not applicable	Manual	Hour		
9 Model/Tool Break				9 Model/Tool Break	Time loss due to Model/Tool Break /Tool Break			Weekly Production Plan	Weekly Production Plan	SUPlanner	BusinessDecision	Manual	Hour		
10 Cleaning and Sanitation Time				10 Cleaning and Sanitation Time	Workday and Cleaning of equipment/resource to meet Quality and/or Safety Criteria			Every instance of Cleaning	Weekly Production Plan	SUPlanner + QA Manager	Not applicable	Manual	Hour		
11 Changeover Time				11 Changeover Time	Time taken for changing over from one SKU (product) to another SKU at minimal speed of output and quality.			Every instance of changeover	EquipmentLine	Detector and Record - Operator	Time Stamp + Auto + RouterCode - Manual	Hour	Time includes adjustments, Changeover starts with the first good product of previous activity (irrelevant of the resource). Ramp up and Ramp down time are included in the changeover time.		
12 Preparation and Clean Out time (previously startup and ramp down)				12 Preparation and Clean Out time (previously startup and ramp down)	Time required for preparatory activities at the beginning of the week and the clean out time at the end of the week.			Every instance of week beginning and Every instance of week end	EquipmentLine	Detector and Record - Operator	Time Stamp + Auto + RouterCode - Manual	Hour	During Preparation and Clean Out activity (irrelevant of the resource). After start of preparation and till achievement of minimum speed should be blanked in case of loss.		
13 Breakdown and Equipment Failure time	Availability			13 Breakdown and Equipment Failure time	Unexpected equipment stop > 10 min due to sudden loss of functionality			Every instance of Breakdown	EquipmentLine	Detector and Record - Operator	Apply EHO for all EHO	Time Stamp + Auto + RouterCode - Manual	Hour	Applies for all machine line stops except in case of whether parts are replaced or not.	
14 Process Failure time				14 Process Failure time	Unexpected or Process stop > 10 min due to process failure due to a result of external external (to the equipment) factors like packaging material breakage, operator error or change to chemical and physical properties of the substance being processed.			Every instance of Process Failure	EquipmentLine	Detector and Record - Operator	Apply EHO for all Process	Time Stamp + Auto + RouterCode - Operator	Hour	Applies for all process stops	
15 Shortage of operator (previously line interruption)				15 Shortage of operator (previously line interruption)	Loss in time due to (known and unknown) shortage of operators			Every instance of operator shortage	EquipmentLine	Detector and Record - Operator		Time Stamp + Auto + RouterCode - Manual	Hour		
16 Material availability time/line idle				16 Material availability time/line idle	Loss in time (line stop) due to known and unknown non availability of raw, packaging and semi finished material fed to the line. Loss in time (line stop) due to lack of work hours (spare, pull list etc) to transport and store finished goods.			Every instance of material shortage	EquipmentLine	Detector and Record - Operator		Time Stamp + Auto + RouterCode - Manual	Hour	Losses due to line stops due to quality issues	Good material refers to Quality
17 Cutting Blade change				17 Cutting Blade change	This is a line of process equipment stoppage caused by changing items (or cutting blade) which have worn out.			Every instance of cutting blade change	EquipmentLine	Detector and Record - Operator		Time Stamp + Auto + RouterCode - Manual	Hour		
18 Planar stops and idling losses (abnormal operation of raw, blockage of work chutes, etc.)				18 Planar stops and idling losses (abnormal operation of raw, blockage of work chutes, etc.)	Time (>10 minutes) when a machine is running and stops starting frequently, losing speed and obstruct smooth flow. The idling and stoppage are caused by raw material or work product that blocks resource or get caught in chutes.			Every instance of stop/ Halt	EquipmentLine	Detector and Record - Operator		Time Stamp + Auto + RouterCode - Manual	Hour		
19 Speedloss				19 Speedloss	Equivalent of machine running time where the maximum speed is not achieved.			Every instance of speed reduction	EquipmentLine	Detector and Record - Operator		Time Stamp + Auto + RouterCode - Manual	Hour		
20 Quality defect time loss	Quality			20 Quality defect time loss	Quality Defect losses including time loss in production rejects, physical loss in scrap or financial loss due to reworking.			Every instance of quality loss	EquipmentLine	Detector and Record - Operator		Time Stamp + Auto + RouterCode - Manual	Hour	Total Raw / Pending / Semi Finished Goods loss due to quality defects must be booked here.	



4- Problem Solving Methodology:

Team:

Formed to solve problems (expertise + fresh with systematic approach) + leaders should be aware with systems and has leader qualifications

Way of Working

- 80/20 (Pareto) (Problem impact & Difficulty for solving)
- Colleagues Problem Solving
- 4 step Management [**Files add in\02 GE 4 Step Template.xlsx**](#)

Result Required:

- Why I should predict this problem
- The optimum time for solving
- The rout cause of this problem
- How to prevent this problem from the reoccurrence
- Standardize & Roll out



4- Problem Solving Methodology - Tools:

- Fish Bone Diagram (brain storming tool) should e used with Why Why tool
- 5W + 1H
- Why Whys
- WWBLA
- PM Analysis
- FMEA (Sustain & Improve) (Quality, Safety & Early Management)
- 8D
- 6 Sigma
- 3M (Muri, Mura, Muda)



Kaizen

Its any action promotes **Improvement**

In applying safety, 5S levels, eliminating one of the 8 wastes.....etc.



Small K

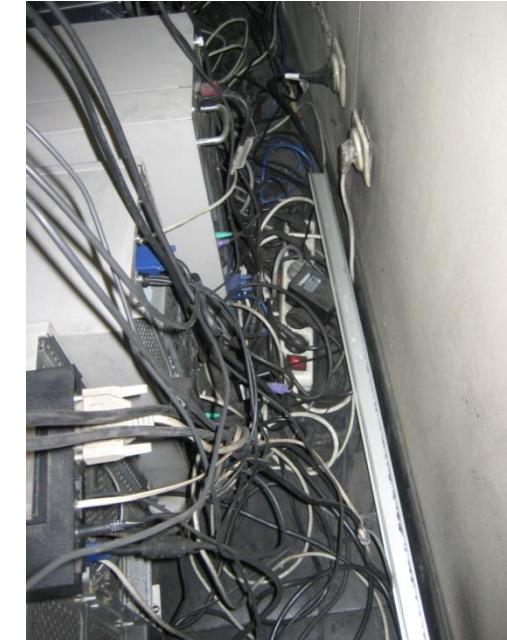
- Idea for Improvement = Opportunity Tag (Green)
- Defect = Red Tag (Red)



Big K

Before

- Idea for Improvement = Opportunity Tag (Green)
- Defect = Red Tag (Red)



Big K

After



% Kaizen Participation

Files add in\GE Kaizen record.pub

OPL

Files add in\GE OPL Template.pptx

CIP - Saving

- Soft CIP
- Hard CIP

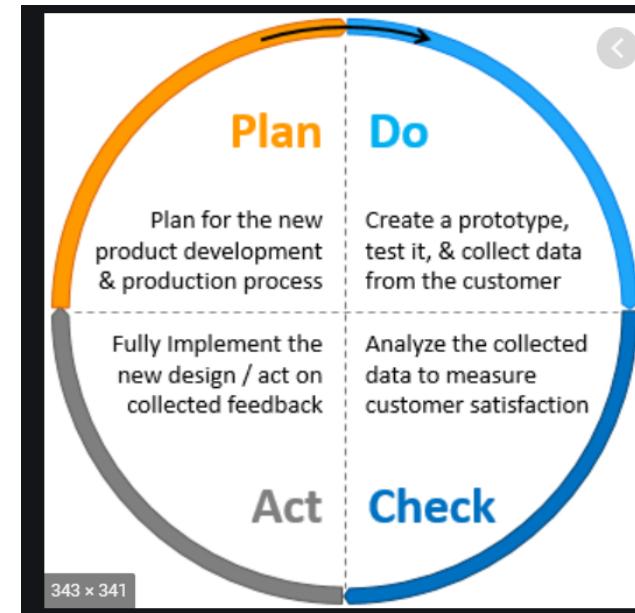


Poke Yoke

Poka-yoke (ボカヨケ, [poka joke]) is a Japanese term that means "mistake-proofing" or "inadvertent error prevention". A poka-yoke is any mechanism in any process that helps an equipment operator avoid (yokeru) mistakes (poka).

Mean Time Between Touch MTBT

PDCA



Standard Work

Files add in\07 LSW Template.xlsx

SOPs & WI

Team Building & Leadership

1. Passion	(الشغف)
2. Involvement	(اشترك مع الآخرين)
3. Explain benefits	(اشرح الفوائد)
4. High standard	(ضع دائماً معيار عالي)

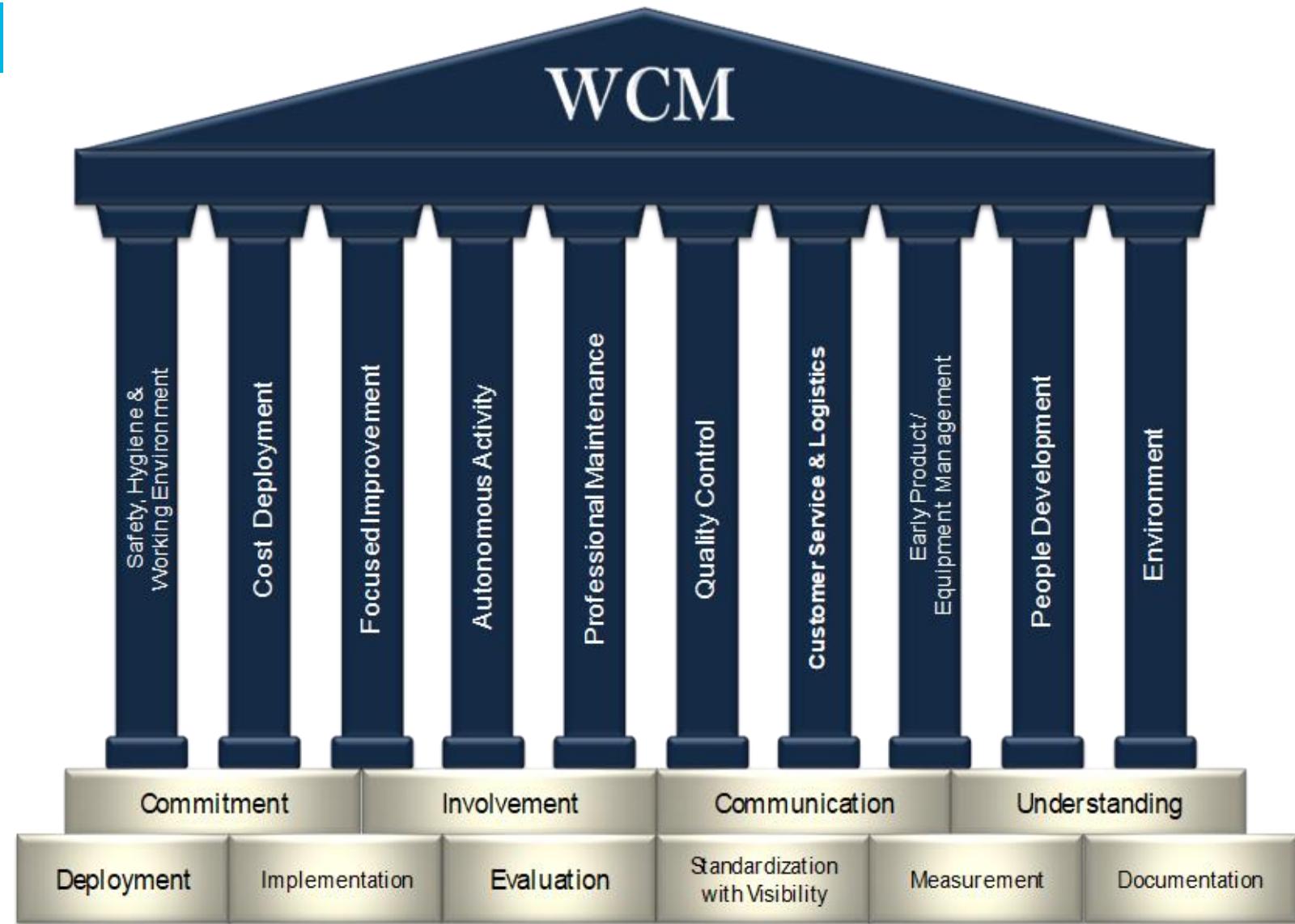
YOKOTEN

Sharing information, new ideas.....



Manufacturing Excellence – Implementation & Digitalization

WCM



Manufacturing Excellence – Implementation & Digitalization

Safety Implementation Steps	CD Implementation Steps	FI	AM
Emergency work order	A Matrix – C&R	The 39 losses Time, Material, Manpower & Energy	
Incident reports	B Matrix – Link between machines	Problem solving Methodology	
SCAT	C Matrix - Cost		
5W+1H	D Matrix		
RCA	E Matrix		
Analysis of countermeasures against incidents roots causes. Countermeasures must be taken understanding Human Nature.	CD Matrices <u>CD_Tool.xlsx</u>	<u>Files add in\01 Production Losses.xlsx</u>	



Manufacturing Excellence – Implementation & Digitalization

PM Implementation Steps	GE Digital Technology APM	GE Outcome
<u>Step One</u>		
Mainly working with the AM pillar (Linking between AM)		
<ul style="list-style-type: none">• Initial cleaning• Restoring basic condition• CILR/T (both Re-fastening & tinning)• Develop Tags system• Develop Work order system (these data will be used to the required analysis on breakdown & machine health)		



PM – Professional Maintenance Pillar

PM Implementation Steps	GE Digital Technology APM	GE Outcome
<u>Step Two</u>		
Still working with AM & start the RCA		
<ul style="list-style-type: none">• Develop machine criticality analysis		
<ul style="list-style-type: none">• Develop group & mechanism criticality analysis		
<ul style="list-style-type: none">• Develop Pareto for breakdown		
<ul style="list-style-type: none">• Start developing the machine ledger		
<ul style="list-style-type: none">• CILR/T (Done)		
<ul style="list-style-type: none">• Start doing the Centerline/Standardize (all measurements speed st, (change over standards))		



PM – Professional Maintenance Pillar

PM Implementation Steps	GE Digital Technology APM	GE Outcome
<p><u>Step Three</u></p> <p>Stabilization for performance</p> <ul style="list-style-type: none">• Spare part management system• PM plan (should start with time based maintenance) (need money)• Machin leger = machine book = Divided the Machine to: Group, mechanism, parts For each there should be: Description, number, criticality, supplier, location in WH, tool need for both assembly & de-assembly , maintenance type (time, condition,...), duration of maintenance, assembly de-assembly The calendar column will have 4 triangles PM plan (date, time...) yellow PM done on time Black PM done on breakdown PM done not on time• Maintenance plan on place – check working or not <p> Check that team is using the developed “Centerline/Standardize (all measurements speed st, (change over standards))</p>		

PM – Professional Maintenance Pillar

PM Implementation Steps	GE Digital Technology APM	GE Outcome
<p><u>Step Four</u></p> <ul style="list-style-type: none">• Start to improve the maintenance plan → Work to increase “time base” needed to maintain each per spare parts By doing inspection & some by Kaizen (using better material)		
<ul style="list-style-type: none">• The Centerline/Standardize (all measurements speed st, (change over standards)) → should reach to Poka Yoka (mistake proofing) level		



PM – Professional Maintenance Pillar

PM Implementation Steps	GE Digital Technology APM	GE Outcome
<u>Step Five</u> Condition based (more involvement from production team)		
<u>Step Six</u> Predictive		
<u>Step Seven</u> <ul style="list-style-type: none">• Stander is there (time, breackdown,00000) (operator level) operator to maintain• Data used to go EQM		



QC – Quality Control Pillar

QC Implementation Steps	GE Digital Technology	GE Outcome
<u>Step Zero</u>		
Create "Quality Emergency work order" per each quality incident/defect		
5W+1H		
Why Why analysis – 4M analysis		
Develop QA Mtrix using the 4M		
Select project per M		
<u>For Machine</u>		
1. Investigation for the current condition		
2. Restore the basic condition		

QP Matrix

[QP Matrix.xlsx](#)



QC – Quality Control Pillar

QC Implementation Steps	GE Digital Technology	GE Outcome
<u>Step Zero</u>		
Create “Quality Emergency work order” per each quality incident/defect		
5W+1H		
Why Why analysis – 4M analysis		
Develop QA Mtrix using the 4M		
Select project per M		
<u>For Machine</u>		
1. Investigation for the current condition		
2. Restore the basic condition		
→ Either go to step five or conduct a PPA		

QP Matrix

QP Matrix.xlsx

PPA



QC – Quality Control Pillar



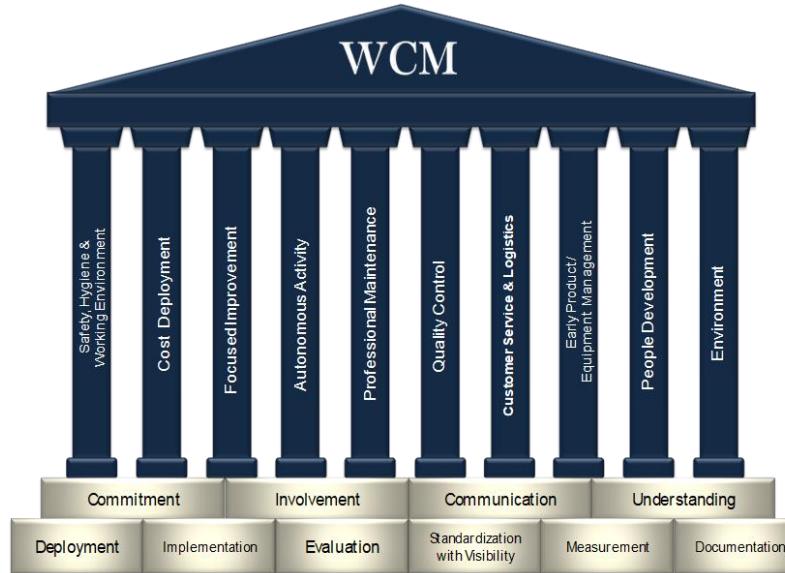
Manufacturing Excellence – Implementation & Digitalization

<u>L&CS– Logistics & Customer Service Pillar</u>	<u>EEM & EPM Pillar</u>	<u>PD - People Development Pillar</u>	<u>EN – Environment Pillar</u>
Scheduler			



Manufacturing Excellence – Implementation & Digitalization

WCM



WCM Pillars KPIs & KAIs.xlsx

Pillar KPIs “Key Performance Indicator” & KAIs “Key Activity Indicator”



A	B	C	D	E	F	G	H	I	J	K
1										
2	Pillars KPIs & KAIs									
3										
4	Pillar	Cat.	No.	KPIs & KAIs	UoM	Frequency	GE Digital Technology	GE Outcome	Definition	
5	KPIs		1	Factory Worked Hours	h	Monthly			(From Unilever Occupational Health & Safety Glossary of Terms) Total number of paid hours worked by all site employees.	
6			2	Number people	#	Monthly				Total number of employees, considering also sub-contractors, in the model area. This is absolute number in all shifts.
7			3	Fatalities (Absolute)	#	Monthly				(Please refer to Unilever Occupational Health & Safety Glossary of Terms)
8			4	LTA - Lost Time Accidents (Absolute)	#	Monthly				(Please refer to Unilever Occupational Health & Safety Glossary of Terms)
9			5	RWC - Restricted Work Cases (Absolute) -	#	Monthly				(Please refer to Unilever Occupational Health & Safety Glossary of Terms)
10			6	MTC - Medical Treatment Cases (Absolute)	#	Monthly				(Please refer to Unilever Occupational Health & Safety Glossary of Terms)
11			7	FAC - First Aid Cases (Absolute)	#	Monthly				(Please refer to Unilever Occupational Health & Safety Glossary of Terms)
12			8	NM - Near Misses (Absolute)	#	Monthly				(Please refer to Unilever Occupational Health & Safety Glossary of Terms)
13			9	UC - Unsafe Condition (Absolute)	#	Monthly				An UC is a condition or a situation, which may expose people to potential injury, or has a potential to cause damage or loss. May be caused by faulty design or engineering, or inadequate maintenance and subsequent
14			10	UA - Unsafe Act (Absolute)	#	Monthly				An UA is an act or an action by a person or persons which has a potential for injury (an LTA, RWC, MTC, FAC or NM) or a loss due to damage.
15			11	TRFR Rate						
16			12	FAC Freq index						
17	KAIs		1	IRC (% actions closed on time)						
18			2	IQ Index (incident investigation quality criteria)						
19			3	RPR: % (high & medium risks before/after actions)						
20			4	SBO/DCA compliance						
21			5	# of LUTI						
22	KPIs		1	WCM Cost Perimeter	M€	6 Months			WCM Cost Perimeter is the yearly conversion cost, adding Raw & Packing Materials Waste considered in the Bill of Materials (BOM) for the Model Area. WCM Cost Perimeter = Conv. Cost + R&P Mwaste in BOM Identified Losses Rate is the yearly conversion cost rate, not adding any value to the conversion process, e.g. breakdowns, changeovers, micro stoppages, quality checks, absenteeism, etc., converted into cost. Identified Losses Rate = Losses converted to cost / MA Cost Perimeter It is the total amount of loss in terms of cost with on-going project in E-matrix. In order to consider one loss is covered by a project, the project needs to be started. It is total amount of forecasted savings in F-matrix This is the amount of savings coming from last year projects, still impacting in current year. This is the actual savings according to F-matrix. This is the amounts of savings forecasted in F-matrix.	
23			2	Identified Losses (Absolute)	M€	6 Months				
24			3	Losses Covered by Projects	M€	6 Months				
25			4	Identified Savings	M€	Monthly				
26			5	Carry-over in savings	M€	Monthly				
27			6	Actual Savings	M€	Monthly				
28			7	Savings Forecast	M€	Monthly				
29			8	% Perim/Id.Losses						
30			9	% Ident/Covered						
31			10	Losses Civ/Ident Sav						
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